

Grace Bay B.V. Customer & Transactions Checks

This document will outline the steps taken to monitor and analyze customer accounts and all transactions to ensure that Grace Bay B.V. provides all of its customers with a safe, fair, and secure gaming environment.

Step 1: Fraud & KYC Control

Every consumer who registers on one of our websites will be subject to a KYC check.

This involves going through a few different checks.

Step 1.1: Email & Mobile Phone Verifications

Once user registers to Grace Bay B.V. operator site, they will need to input their email address and mobile phone number.

This ensures that users do not create multiple accounts with false information.

This indicates in our back office whether the user has completed and confirmed this information.

E-mail Activation	Passive
GSM Activation	Passive

We use automated email and text message code to expedite and simplify this verification phase for the customer.

Once the consumer has completed the verification steps, the account will be activated and updated in the back office.

E-mail Activation	Active
GSM Activation	Active

Step 1.2: IP Checks

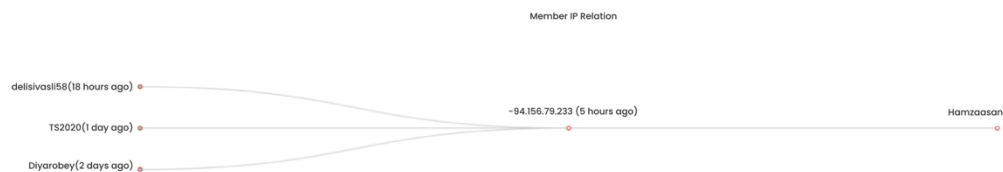
In addition, we conduct thorough IP checks to ensure that customers are not creating duplicate accounts in order to commit fraudulent bonus abuse.

When there is a problem with a customer's account(s), our system can immediately alert the appropriate personnel.

Id	Username	First Name	Last Name	Email	Activated	Auth Ip	Registration date	Activate
2132011	Gokhanh13	Gokhan	GOKHAN	gok*@*.c	Email GSM	109.71.248.0	2025-06-17 19:24:29	
2132012	Sseymaa61	Seyma	SEYMA	sey*@*.c	Email GSM	109.72.123.16	2025-06-17 19:24:27	
2132013	Meteberk4516	Meteberk	METEBERK	met*@*.c	Email GSM	109.71.251.222	2025-06-17 19:24:21	
2132014	Canbey5757	Can	CAN	can*@*.c	Email GSM	98.88.208.0	2025-06-17 19:24:15	
2132015	Hamzaasan	Hamza	AŞAN	ham*@*.c	Email GSM	94.156.79.233	2025-06-17 19:24:08	
2132016	Jaguarbxx	Emir	ÇOKUK	ene*@*.c	Email GSM	194.28.156.13	2025-06-17 19:24:02	
2132017	Hatice1903	HATICE	ATILAN	hat*@*.c	Email GSM	194.31.79.241	2025-06-17 19:23:53	
2132018	Eyoca08	AYHAN	KILICI	eyu*@*.c	Email GSM	45.132.96.138	2025-06-17 19:23:47	
2132019	Mert4322	MERT	ÖZK	tam*@*.c	Email GSM	185.137.91.3	2025-06-17 19:23:42	
2132020	Erencalik53	MEHMET ERK	ÇOKUK	ere*@*.c	Email GSM	102.129.167.67	2025-06-17 19:23:31	

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« < ... 3 4 5 ... > »



Ip	Member	Date
94.156.79.233	Hamzaasan	5 hours ago
94.156.79.233	Delisvasli58	18 hours ago
94.156.79.233	TS2020	1 day ago
94.156.79.233	Diyarobey	2 days ago

Our system is also capable of matching users and displaying all suspicious accounts alongside pertinent information to facilitate prompt and accurate action.

Step 2: KYC Checks:

Additionally, Grace Bay B.V. employs a sizeable compliance staff to monitor all customer accounts and verify the identity of users.

Grace Bay B.V. takes it very seriously to ensure gambling is offered in fair and secure environment while protecting underage and vulnerable people as well as ensuring customers are not using its services for any unlawful ways.

Grace Bay B.V. has a private and secure system that allows its customers to upload KYC documents directly from their account to our private and secure servers, where the Compliance team performs the checks.

View from Customer Account:

Balance **₹ 24600**

Bonus Deduction **₹ 20.00**

Deposit >

Withdraw >

My Account >

Request Call >

Change Password >

Account verification >

Bonuses >

History >

Messages +6 >

Account verification

TIPOBET reserves the right to request documents from users when necessary. If documents are requested, you will be contacted. You can then confirm your account by uploading two of the documents listed below.

Accepted Valid Documents:

- Driver's license
- ID card
- Passport
- Certificate of residence

Why and on what basis do we collect your Personal Data?
We are aware of the trust our customers have in us. TIPOBET is very clear about why we collect your data. First of all, collecting your information is crucial to providing you with the services and products you want. In addition, your data is used to personalize and improve your experience using our services and to contact you from time to time with important information.

UPDATE YOUR INFORMATION
It is important that the information we hold about you is accurate so that we comply with our legal and regulatory obligations and also to provide you with the best possible service. Therefore, we ask you to ensure that your personal data is always up to date. You can update your personal data at any time from your Account via 'My Account/Update My Account' (if applicable) or by contacting Customer Service.

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Choose file or drop here

Browse

Upload

Image	Status
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View from Back Office:

Staff can view documents, annotate them, approve or deny them, and communicate with the user as necessary.

ID Verification

member

Admin

Created_at

Clear

Member	Image	Created at	Status	Admin	Actions	Note
		2025-09-25 13:27:17	Waiting			
		2025-09-25 13:26:57	Waiting			
		2025-09-25 13:23:41	Waiting			
		2025-09-25 13:19:26	Waiting			
		2025-09-25 13:17:58	Waiting			
		2025-09-25 13:11:37	Waiting			
		2025-09-25 13:28:19	Waiting			
		2025-09-25 13:02:42	Waiting			
		2025-09-25 13:52:26	Waiting			
		2025-09-25 13:44:07	Waiting			

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Total 4783/4783

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Any consumer who cannot provide valid identification documents to verify their identity will be unable to conduct any transactions with their account.