

Mill Interactive B.V. Customer Checks

This document will show the measurements taken to monitor and analyses customer accounts to ensure **Mill Interactive B.V.** offers safe, fair and protected gaming experience to its all customers.

Step 1: Fraud & KYC Control

Every customer when they register with one of our sites will require to go through a KYC control.

This involves going through a few different checks.

Step 1.1: Email & Mobile Phone Verifications

Once user registers to **Mill Interactive B.V.** operator site, they will need to input their email address and mobile phone number.

This allows us to make sure, users are not creating multiple accounts with fake information.

This shows on our back office if the user has completed and verified this information.

E-mail Activation	Passive
GSM Activation	Passive

We use automated email and text message code to complete this verification step as quickly and as easy for the customer.

Once the customer completes verification steps, account will be open, and it will be updated on the back office as well.

E-mail Activation	Active
GSM Activation	Active

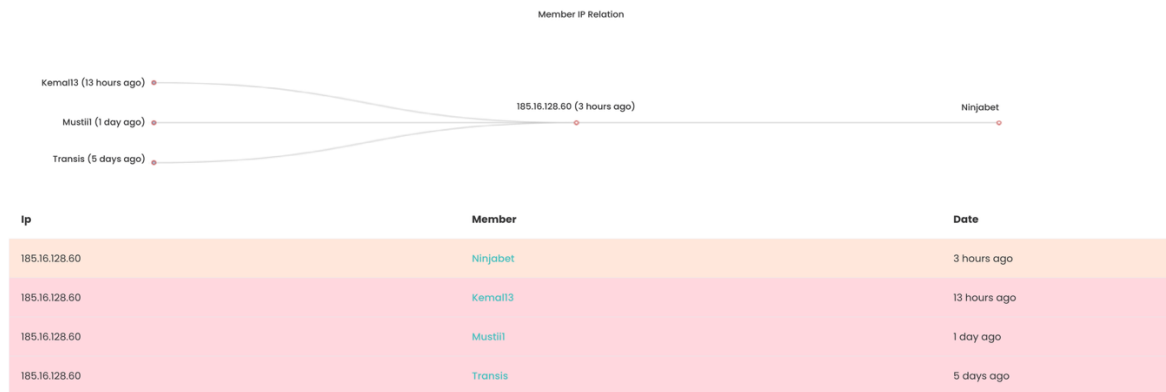
Step 1.2: IP Checks

We also carry out a detailed IP Checks and make sure customers are not creating duplicate accounts for bonus abusing fraudulent activities.

Id	Username	First Name	Last Name	Email	Activated	Auth Ip	Registration date	Activate
755101	BetMiss	Aylin	Kaya	ayk*@*.c	Email GSM	192.0.2.1	2025-09-28 20:28:35	
755102	WagerWizard	Barış	Aksoy	soy*@*.c	Email GSM	203.0.113.5	2025-09-28 20:26:19	
755103	LuckLord77	Ceren	Öztürk	ilc*@*.c	Email GSM	172.16.254.10	2025-09-28 20:25:43	
755104	GambleGenius	Burak	Şahin	sha*@*.c	Email GSM	195.256.10.10	2025-09-28 20:25:02	
755105	Ninjabet	Emir	Canbaz	nec*@*.c	Email GSM	185.16.128.60	2025-09-28 20:23:48	
755106	StakeSultan	Ahmet	Koçak	sul*@*.c	Email GSM	213.155.254.30	2025-09-28 20:22:51	
755107	BahisPatronu3	Eren	Yıldırım	yil*@*.c	Email GSM	195.175.39.40	2025-09-28 20:20:36	
755108	WinBaron	Melis	Çalışkan	mel*@*.c	Email GSM	212.58.224.50	2025-09-28 20:19:12	
755109	KumarTiger	Emre	Aksoy	aks*@*.c	Email GSM	78.40.125.20	2025-09-28 20:18:40	
755110	BahisBey56	Can	Yaman	yam*@*.c	Email GSM	81.22.186.30	2025-09-28 20:16:53	

10 Total 695213 / 695124

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Our system can highlight and inform staff members instantly when there's a concern regarding to customer account/s.

Our system can also match users and show all suspicious accounts with relative information for quick and accurate action taking.

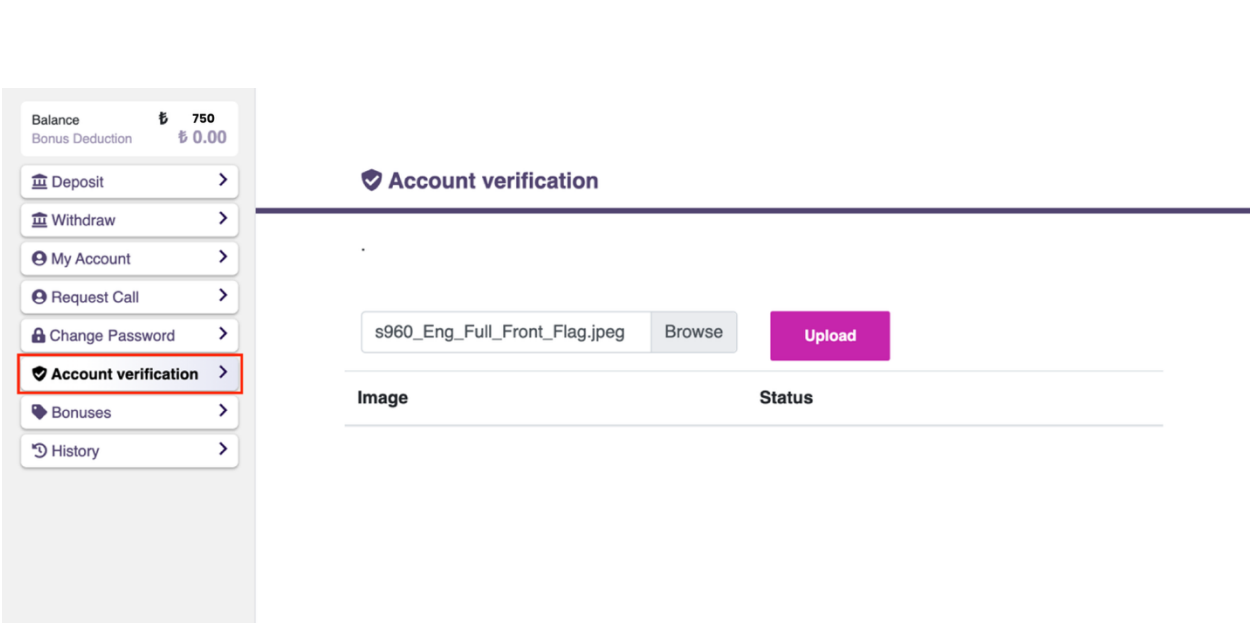
Step 2: KYC Checks:

Mill Interactive B.V. also has a large compliance team to monitor all customer accounts and ensure the identity of users.

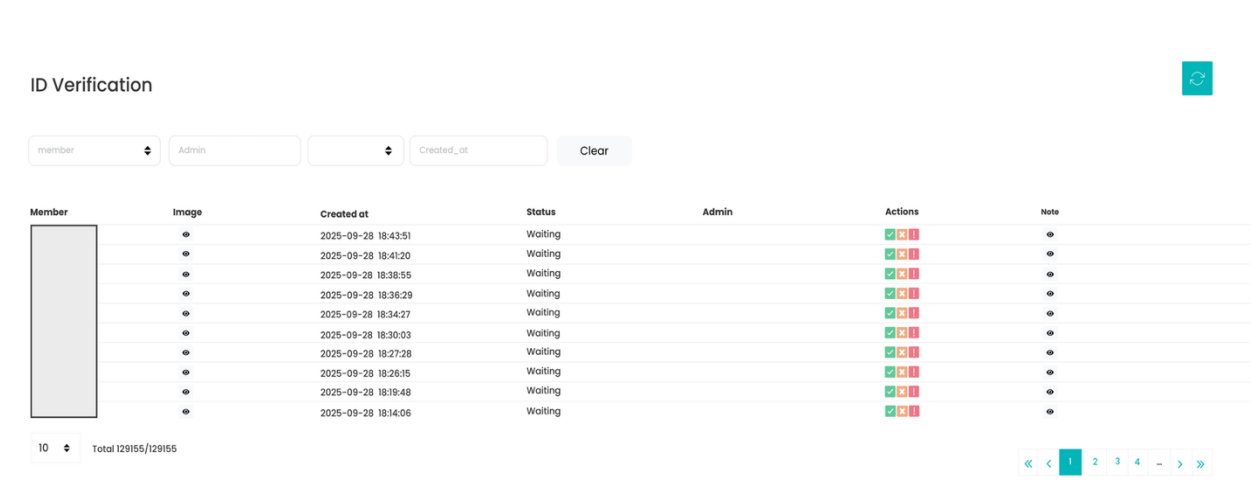
Mill Interactive B.V. takes it very seriously to ensure gambling is offered in fair and safe environment while protecting underage and vulnerable people as well as ensuring customers are not using its services for any unlawful ways.

Mill Interactive B.V. has a in house private and secure system to allow its customers upload KYC documents directly from their account to our private secure servers where Compliance team carry outs the checks.

View from Customer Account:



View from Back Office:



Staff can view the documents, create notes, approve, reject documents and communicate with the user if required.

Any customer cannot provide valid identity documents to prove their identity will not be able to use their account for any transactions.