

Introduction

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We respect players' rights to privacy and therefore, We put in place security measures to protect and manage players personal data in accordance with applicable data privacy regulations.

Please note that the entity responsible for processing of players' personal data is Red Digital NV. This Privacy Policy sets out how We manage players' personal information and applies to Red Digital NV, variously referred to as "We", "Us" or "Our" in this Policy.

1. What information do we collect from players?

1.1. First, we collect information that players voluntarily provide when they use the Services, such as when they register as a customer. The types of information they provide are based on the specific function of the services they use and players will not be able to register their account without providing the following information:

- Contact Information: full name, address, age, date of birth, gender, email address, phone number, zip code.
- Financial Information: In order to make online payments, We collect players' partial credit card and transactional information, such as payments to and from your account with Us.
- In addition, due to anti-money laundering legal requirements, We are required by law to request additional documentation from players such as identification documents including players' photo, documents regarding source of wealth, utility bills and the like.
- We may combine the information We collect from players with information We receive about them from other sources, such as public databases, demographic information providers and other third parties. Due to regulatory requirements, We collect "know your customer" (KYC) information from specialized third parties. This information is collected only when reasonably necessary in accordance with applicable law.
- We may collect information automatically from players' device in a number of ways, including:
 - Through your browser or device: certain information is collected by most browsers or automatically through your device, such as your IP, device type, language, and type of Internet browser you use. We use this information to ensure that Our Services are functioning properly.
 - Through your use of an application: when you download and use one of Our applications, We may track and collect application usage data, such as the date and time the application on your device accesses Our servers and the information and files that were downloaded to the application.

For more information on how we use cookies, please see our website Cookie Policy

How do we use your personal information?

2. How do we use players personal information?

We will only process players personal data as described in this Policy. We use the information We collect to operate Our websites and provide the Services requested by players, to carry out your financial transactions, to respond to players' queries, to fulfil any regulatory requirements such as money laundering checks and other checks required by relevant legislation. Below are some examples of how We use the personal data players have provided to Us and for what purposes:

- To process players' registration, set up and maintain their account (including checks to verify players' age and guard against fraud);
- To administer the games players play, to notify players if they have won a prize or to notify them of a bonus they have been awarded;
- To provide, maintain, improve and customize the service(s) and analyze how players use the service(s) and the website;
- To learn about players preferences and to try to ensure that the content on Our website is presented in the most effective manner for players and their computer or mobile device;
- To send players information about their account and service(s), or when We have an offer that they can use with their account, to send them marketing communications. By accessing their account settings, players will have full control over their marketing settings and can opt-out of receiving marketing information at any time.

3. With whom may We share players information?

Players' personal information may (for the purposes described in this Policy) be transferred or disclosed to any company that provides the necessary services to Us, subject to an appropriate agreement to process such personal information on Our behalf, such as:

- Our specific providers of voice calling or mobile SMS communications services,
- Our Payment Providers, depending on players choice of payment providers that they use for payments, deposits and withdrawals,
- Our anti-fraud, risk and compliance service providers,
- Our partners who help Us create a better experience for players, based on their explicit consent.

When required by law, players personal information may be disclosed to an applicable governmental, regulatory, sports or enforcement authority. Players' personal information may also be disclosed to any regulatory or sporting body in connection with maintaining the integrity or enforcing the rules of a sport or game and/or preventing and detecting crime and where We consider that there are reasonable grounds to suspect that player may be involved in a breach of such rules or the law, have knowledge of a breach of such rules or the law or pose a threat to the integrity of the sport or game concerned. These organizations may then use players' personal information to investigate and act on such violations in accordance with their procedures.

4. How long do we keep players' information?

We will retain players' information only as long as necessary for the purposes set forth in this Policy. After players' account is closed, We will retain their information only to the extent necessary to comply with Our legal obligations, such as applicable tax and revenue laws, anti-money laundering laws and other applicable legal/regulatory requirements, and to defend against potential litigation.

5. Players' Rights

Players may request information about the processing of their personal data held by Us. Also, they have the right to ask Us to provide them with a copy of their personal data that We hold, to correct their personal data, to delete their personal data, to transfer their data to another organization, to object to the processing of their personal data and any other right, always in accordance with local legislation. However, please note that these rights are not absolute and there are exceptions. For example, access to personal data may be denied in certain circumstances if the provision of the information reveals personal information about another person or if We are legally prevented from disclosing such information. In addition, We may be able to retain data even if players withdraw their consent, where We have a legal obligation to retain or process their data, such as anti-money laundering legislation. For more information about players' rights and any other questions: dataprivacy@juliuscasino.com

6. Changes to the terms of this Privacy Policy

We will occasionally make changes and corrections to this Privacy Policy and We'll inform players by posting the changes on this site and sending them an email or message about the changes. Changes will be effective upon the posting of the changes.

C. Drommond

28/12/2023