

From: goAML FIU Curacao <goaml@fiucuracao.cw>
Sent: 19 February 2026 17:48
To: legal@rollbit.com
Subject: RE: Regaining Account Access

Dear Reporting Entity,

To register a new RE Admin (compliance officer) is as follows.

1. Go to goAML portal: portal.fiucuracao.cw to register yourself as a new user.

Register

Please note that in order to get access to the system, you first need to register as a reporting entity under "Register as an Organization". Once the registration process has been successfully completed, you can log in with the credentials you have previously defined.

How to Register an Organization and/or Person:

- User Guide
 - Instructional Video
- 1

Register

2

2. Create new RE Admin accounts for your RE.
You will need the **RE Organization ID**, which is **856**.

Select the **User (Reporting Entity)** (1) tile under the heading **Register a User** (2), fill in the information, attach all required documents and submit.

Register an Organization



Register a User

1



Required mandatory attachments:

- Certified Chamber of Commerce (KVK) excerpt of Reporting Entity, no older than 6 months, and depicting the current legal state.
- If applicable, Certified Chamber of Commerce (KVK) excerpt of management/proxy holder, no older than 6 months, and depicting the current legal state.
- Valid ID(s) for Legal representative(s), director and compliance officer.

Note: Additional information may be requested depending on the registration circumstance.

Once you have access you must also update the organization details in goAML to reflect the current status of the reporting entity.

To do this, go to **MY GOAML** and select **My Org Details**. After making the necessary changes, submit them for approval.

Please ensure that at least the following fields are updated:

- Contact Person
- Email
- Address
- Phone

Feel free to reach out for additional information and assistance.

Saludos / Met vriendelijke groet / Kind regards / Atentamente,

goAML Team



APC-Plaza, Schouwburgweg 22

Willemstad, Curaçao

+599 9 462 6588

goaml@fiucuracao.cw | analysis@fiucuracao.cw

www.fiucuracao.cw

From: legal@rollbit.com <legal@rollbit.com>

Sent: Tuesday, January 6, 2026 6:54 AM

To: goaml@fiucuracao.cw

Cc: analysis@fiucuracao.cw

Subject: RE: Regaining Account Access

Good Morning GoAML Team!

Can you please provide us with next steps to regain access to our account?

We have a licence condition which is now overdue in which we must provide proof of registration with the FIU Curacao, which we are currently unable to close out.

We have provided all the requested documents however have still been unable to access our account to commence our reporting in line with our licence obligations.

Any help whatsoever you could provide would be greatly appreciated.

Thanks

Rollbit Legal Team

From: legal@rollbit.com <legal@rollbit.com>

Sent: 14 August 2025 15:57

To: goaml@fiucuracao.cw

Cc: analysis@fiucuracao.cw

Subject: Regaining Account Access

Hi GoAML Team!

We would really appreciate any assistance you can provide with this issue.

We believe we have provided all that has been requested to regain access to our account but please do let us know if anything else is required.

It would be great to move this along and allow us to start reporting as per our licence obligations.

Any help would be greatly appreciated.

Thanks

Rollbit Legal & Compliance Team

From: legal@rollbit.com <legal@rollbit.com>

Sent: 03 June 2025 15:48

To: goaml@fiucuracao.cw

Cc: analysis@fiucuracao.cw

Subject: Registration Issues With FIU Website

Dear GoAML Team,

As we have recently been granted our Licence from the GCA, it is becoming imperative that we regain access to our account, to enable us to meet our reporting obligations as part of the licence conditions.

Please let us know if anything further is required and if there is any way to expediate this process.

Thanks

Rollbit Legal

From: legal@rollbit.com <legal@rollbit.com>

Sent: 24 March 2025 13:43

To: goaml@fiucuracao.cw

Cc: analysis@fiucuracao.cw

Subject: RE: Fw: Registration Issues With FIU Website

Hi GoAML Team,

We have yet to receive acknowledgement that the documents provided are sufficient for us to regain access to our account.

We believe we have followed all the steps you requested in your original email.

Please let us know if there is anything else we need to do.

Thanks

Rollbit Legal & Compliance Team

From: legal@rollbit.com <legal@rollbit.com>

Sent: 28 January 2025 10:19

To: goaml@fiucuracao.cw

Cc: analysis@fiucuracao.cw

Subject: RE: Fw: Registration Issues With FIU Website

Hi GoAML Team,

Just wondering if there was anything else we need to provide based on the email below?

Thanks

Rollbit Legal & Compliance Team

From: legal@rollbit.com <legal@rollbit.com>

Sent: 08 January 2025 10:06

To: goaml@fiucuracao.cw

Subject: RE: Fw: Registration Issues With FIU Website

Hi Sherwin / GoAML team!

Hope you all had a well earned break over the new year!

Its taken a bit of time but we are now in a position to provide the requested documents below.

Find attached Resolution of Shareholder Notification of Bull Gaming N.V. resolving the resignation of Envision Managers N.V. and appointment of FO Management N.V. as managing director, and the resignation of Dutch Antilles management N.V. and appointment of Downtown E-Commerce Company N.V. as local representative.

We have also attached the updated CoLe for Bull Gaming which includes a certified chamber of commerce excerpt and the ID'd of the managing director of FO Management N.V. and our Compliance Officer (Mike De Graff).

We have included FO management Articles of Incorporation and the register of Directors which names Mr Castillo as the registered director of FO Management N.V.

Please let us know the next steps to enable us to regain access to our account with FIU / GoAML.

Thanks

Rollbit Legal & Compliance Team

From: goaml@fiucuracao.cw <goaml@fiucuracao.cw>

Sent: 17 September 2024 22:31

To: Rollbit Legal <legal@rollbit.com>

Cc: analysis@fiucuracao.cw

Subject: Re: Fw: Registration Issues With FIU Website

Importance: High

Dear Reporting Entity,

The following are our findings :

Our system is prompting an error message due the fact that the company 'Bull Gaming N.V.' has already been registered in our database. Duplicate names for company names are not accepted.

In case you are the new legal representative, please provide us with the following:

- An official resigning letter from the former legal representatives of 'Bull Gaming N.V.'
- A letter from the new legal representatives, respective ID(s) of Director(s) and Compliance Officer and a certified chamber of commerce excerpt so that we can assist in making the change so that you can gain access to the existing registered account.

Best regards,

Sherwin Nisia

FIU Curacao

GoAML Team

On 16-09-2024 10:54, Rollbit Legal wrote:

Good Afternoon!

We are unable to progress our registration further at present due to the below issue.
Can you please advise on how we can unblock this error?

Thanking you in advance,
Rollbit Legal & Compliance

From: Rollbit Legal <legal@rollbit.com>
Sent: Friday, September 6, 2024 9:59 AM
To: goAML@fiucuracao.cw <goAML@fiucuracao.cw>
Cc: compliance@rollbit.com <compliance@rollbit.com>
Subject: Registration Issues With FIU Website

Good Morning FIU Curacao Team!

We have attempted to register on the FIU website and after submitting the required information we received a notification that the captcha was incorrect.
We then tried resubmitting with a newly generated captcha and this time were met with the notification that the organization name already exists:

1. Reporting Entity

2. Administrator

3. Attachment (Certified KVK excerpt...)

4. Preview and Submit

050400

Enter the code above in the box below.

Submit New Organization

Cancel

New Registration

Attachment (Certified KVK excerpt, valid ID(s) for Legal representative(s), director and compliance officer).

Passport (MDG) (Compliance Officer).pdf	571.3kb
Passport (TM) (Legal Representative).pdf	340.42kb
Bull Gaming KVK.pdf	57.24kb
Dutch Antilles KVK.pdf	85.4kb
Envision Managers KVK (Director).pdf	59.25kb

Organisation

Organization ID: ⊗ Organization name in use. Please choose another name

Organization Business Type	Casinos	Legal Name	Bull Gaming N.V.
acronym	BGRLB	Email	legal@rollbit.com
is financial	false	Swift/Bic	
Chamber of Commerce number	157086	Commercial Name	Bull Gaming N.V.
Incorporation Legal Form	Limited Liability Company (Naamloze Vennootschap)	Incorp. City	Willemstad
		Incorp. Country	CURAÇAO
Name of holding company	Dutch Antilles Management N.V.	Contact Person	Mike De Graaff
URL	www.rollbit.com		

Addresses

#1

Type	Business	Address	Abraham de Veerstraat 9
Town		City	Willemstad
Zip		Country	CURAÇAO
State			

Phones

#1

Contact Type	Business	Comm. Type	Mobile Phone
Country Prefix	+44	Number	7774774794
Extension		Comments	

Administrator

We can only assume that the first captcha error has processed the information which is now preventing us from completing the registration.

Can you please review and assist with this to allow us to add users and commence our reporting obligations?

Thanking you in advance for your assistance.

Kind Regards,

Rollbit Legal & Compliance Team

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