

SOFTWARE LICENSE AGREEMENT

Company (Name and Address):

GLENEAGLES B.V.
Johan Van Walbeekplein 24
Curaçao, Dutch Caribbean

Effective Date:

August 1, 2021

This SOFTWARE LICENSE AGREEMENT (this “Agreement”) is made and entered into as of the Effective Date set forth above, by and between **BOLERTECH GROUP LIMITED**, a company formed under the laws of Hong Kong, with offices at Suite 1-2 34/F., 135 Bonham Strand Trade Centre, Sheung Wan, Hong Kong (“Bolertech”), and the undersigned company whose name and office address are shown above (“Company”).

SECTION 1. LICENSED PROGRAMS

1.1.Casino Applications. Subject to the terms and conditions of this Agreement, Bolertech hereby licenses to Company that certain Internet gaming computer software program known as “Spin Logic Gaming Casino Software,” which consists of those casino applications (the “Casino Applications”) listed on Exhibit A attached hereto (the “Licensed Program”).

1.2.Additional Casino Applications. Upon mutual consent, the parties may amend Exhibit A from time to time to add or remove Casino Applications; provided, however, upon such amendment, the License Fees (as defined below) may also be amended as mutually agreed upon by the parties, negotiating in good faith.

SECTION 2. LICENSE GRANT AND LIMITATIONS

2.1.License Grant. Upon the Effective Date, as first seen above, and subject to Company’s compliance with the terms and conditions of this Agreement, during the Term (as defined below) Bolertech hereby grants to Company a non-exclusive, non-transferable, right, and license (this “License”) to use, subject to and in accordance with the provisions of this Agreement, (i) the Licensed Program (including all updates, modifications, corrections, enhancements or replacements thereto that are generally made available by Bolertech) and Documentation (as defined below), and (ii) those certain multi-bank progressives, jackpots, and network games, including but not limited to Bingo and Poker in the Territory (as defined herein).

2.2.Company Casinos. The License by Company of the Licensed Program is limited to information and data processing equipment and interconnected peripherals and communication devices owned, leased or operated for the sole benefit of Company and Company’s authorized and registered customers (the “Players”), exclusively in conjunction with the operation of Company’s Internet gaming web site and business of providing and supporting interactive casino games for its customers through such web site, which includes mobile applications and web sites, which are subdomains, as the case may be, of the Company’s URL(s) intended for use under this License. Notwithstanding the foregoing, Company shall only use the Licensed Program in connection with the online casino(s) located at the URL(s) listed on Schedule 1 attached hereto (collectively, the

“Company Casinos”), which may change from time to time upon written notice to Bolertech by Company.

- (a) The Licensed Program shall not be used for or in support of, directly or indirectly, any other person, firm, entity, business, or enterprise (each, a “Person”).

2.3.Restrictions and Limitations.

- (a) Company shall have no right to copy, in whole or in part, the Licensed Program and Company shall not attempt or affect to modify, adapt, translate, reverse engineer, decompile, disassemble, sublicense, re-distribute, re-sell, or create derivative works based on the Licensed Program and all rights not expressly granted under this Agreement are expressly reserved by Bolertech.
- (b) Company acknowledges and agrees that any suggestions or contributions made by Company that are incorporated into subsequent versions of the Licensed Program and/or the Documentation shall be the sole and exclusive property of Bolertech.
- (c) Company acknowledges and agrees that Bolertech shall at all times retain its rights in the Licensed Program and Documentation and all subsequent copies and modifications of the Licensed Program.
- (d) Company acknowledges that Bolertech reserves the right, at any time and without notice, to monitor compliance with the terms of this License and to otherwise protect its rights in and to the Licensed Program by incorporating license management technology into the Licensed Program and monitoring usage, including, without limitation, time, date, access or other controls, counters, serial numbers, and/or other security devices. In addition, Bolertech reserves the right, with reasonable notice, to audit or have audited Company’s use of the Licensed Program to verify compliance with the terms of this License.
- (e) Company acknowledges that all title and copyrights in and to the Licensed Program (including but not limited to any images, photographs, animations, video, audio, music, text, “applets,” and “plug-ins,” incorporated therein), the accompanying printed materials, and any copies of the Licensed Program are owned or licensed by Bolertech. Company shall not remove any copyright notice, or other proprietary or restrictive notice or legend contained or included in any material provided by Bolertech.

2.4.Company Casino Standards. Company acknowledges and agrees to the importance and need for Bolertech to maintain standards with respect to the style and use of the Licensed Programs. In this regard, each Company Casino shall strictly adhere to the form, look, “feel,” operation, and functionality of the Company Casino template and other reasonable requirements imposed by Bolertech from time to time during the Term, unless Bolertech approves any variation

of same. If at any time Bolertech notifies Company that a Company Casino does not adhere to such standards, Company agrees to immediately correct and rectify same.

2.5. Progressive Games.

- (a) Progressive (multi-cash) games are available to all casinos and players of the Licensed Programs, which allow participants to access a multi-bank system in connection with multi-player games. If Company does not participate in a particular progressive game, then Exhibit A shall be deemed automatically amended to remove such corresponding “base” game from the Casino Applications. By way of example, if Company does not offer Caribbean Stud as a progressive game, Caribbean Stud as a “base” game (i.e., the non-progressive version) shall be excluded from the Casino Applications.
- (b) Company shall operate and fund the progressive games in accordance with the then applicable rules, including all of the following:
 - (i) Each purported winner of a progressive game (a “PG Winner”) shall be first contacted by the Central Dispute System (“CDS”) to validate such winner, to include (without limitation) determining whether such PG Winner is an authorized Player, conformed with all rules, and otherwise participated in a legitimate win. In connection with such validation, Company shall provide to CDS all reasonable information about such PG Winner, even if Company utilizes a third-party wallet application.
 - (ii) Assuming that CDS has verified the legitimacy of the PG Winner, Company shall timely pay each PG Winner; provided, however, upon notice by Bolertech, Bolertech shall pay such PG Winner, in lieu of Company, if Bolertech determines, in its reasonable discretion, that Company may not timely pay such PG Winner.
 - (iii) Upon Company providing to Bolertech adequate proof of such payment to such PG Winner (in accordance with such applicable rules), Bolertech shall reimburse Company for such amount in one of the following methods, in the following order of priority:
 - (A) funding of Company’s multi-cash account;
 - (B) credit Company against any accrued or to-be accrued Licensee Fees (including minimum monthly License Fee) hereunder; or
 - (C) payment to Company via wire.
 - (iv) All payment processing and transaction fees relating to progressive games shall be deducted from any amounts paid to such winners.

SECTION 3. TERRITORY

3.1. Territory.

- (a) The Territory of the License granted by this Agreement shall be worldwide, except as provided for in Section 3.1(b) directly herein below.
- (b) Company agrees to use the Licensed Programs only for entertainment purposes; provided, however, Company has all necessary proper valid government gaming license(s) to operate the Licensed Programs for gambling purposes to end users for each of its jurisdiction of operation at all times and abide by all applicable gaming laws. Specifically, for such gaming purposes, “end user” shall mean a visitor who wagers with the Licensed Programs and who is at least eighteen (18) years of age (or such minimum age as is necessary to legally place bets or wagers in the applicable jurisdiction) and who does not reside in or place bets or wagers from countries or territories that do not permit such wagers, including, without limitation, the United States and all territories and possessions (i.e., the US Virgin Islands, US Minor Outlying Islands, Guam, Puerto Rico, Marianas Islands and American Samoa) and Hong Kong. Bolertech shall not be liable for any improper or illegal use of the Licensed Programs by Company.

SECTION 4. WARRANTY AND SUPPORT SERVICES

4.1. Warranty. During the Term, Bolertech shall use commercially reasonable efforts to correct any failure of the Licensed Program to operate in substantial conformity with its Documentation.

4.2. Support Services. During the Term, Bolertech shall provide the following support services to Company (collectively, the “Support Services”):

- (a) Bolertech shall provide Company with such corrections, updates, improvements, enhancements, and new releases to the Licensed Program that are generally made available to Other Licensees by Bolertech from time to time;
- (b) Bolertech (or its designee) shall provide technical support during Bolertech’s regular maintenance support hours from time to time regarding the operation and use of the Licensed Program and Documentation, substantially in accordance with the service level agreement attached hereto as Exhibit B through various communication means, including but not limited to, software ticketing system, video, and audio Internet conferencing, and/or telephonic; and
- (c) Bolertech shall provide online access to that certain Client Services System located at URL www.mycasinoaccounts.com (“MCA”), which is Bolertech’s “back-end” system for management of the Company Casinos.

Such Client Services System is designed to provide to Company the following: 1. multi-cash management; 2. various reporting tools (affiliate, high-level executive reporting, etc.); 3. marketing materials; 4. bonus simulators and many more features. The online access contemplated under this paragraph shall not permit Company access to certain component and configuration elements of the Licensed Program, including but not limited to: (i) as to the database server, the SQL server installation and all related configuration files, databases, users, ports, and logins and the casino databases schema, game configurations stored in the database and triggers and stored procedures residing in the casino database; (ii) as to the application server, the account server and game servers; and (iii) as to the web server, the casino admin web site, the lobby web site and all application programming interfaces.

4.3.Limitations. The Support Services do not include maintenance or support of any other equipment, software, communications, or other items devices or materials. Bolertech's obligations set forth in Sections 4.1 and 4.2 shall terminate and be of no further force or effect if the Licensed Program is: (i) modified or altered in any way (other than by Bolertech or with the specific prior written consent of Bolertech); (ii) not updated with the corrections, patches, fixes, updates, improvements, enhancements, or new releases which Bolertech made available to Company; (iii) damaged due to causes outside the control of Bolertech including, without limitation, misuse, improper operation, abuse, neglect or the introduction of computer viruses, malicious, or unauthorized programming code; and/or (iv) are used in any manner for or in support of, directly or indirectly, any Person other than Company in connection with the Company Casinos as specifically permitted by this Agreement.

4.4.Security. As of the Effective Date and from time to time during the Term, Bolertech (or its designee) shall have the right to review Company's web site firewall configuration and other hardware, and Company agrees to provide access and assist Bolertech (and its designee) with same. Upon written notice by Bolertech (or its designee), Company shall make such corrections, changes, modifications, and/or enhancements that Bolertech deems reasonably appropriate to safeguard Bolertech, the Licensed Programs, the transactions contemplated thereby, and the Players. Without limitation, a failure by Company to make such corrections, changes, modifications, and/or enhancements within thirty (30) days of written notice shall be deemed a material breach by Company of this Agreement, entitling Bolertech to all remedies, including (without limitation) termination of this Agreement pursuant to Section 10.2(c) hereof.

SECTION 5. INITIAL FEE, LICENSE FEES, EXPENSES, AND TAXES

5.1.Initial Fee and License Fees. Company shall pay (i) an initial fee (the "Initial Fee") in the amount set forth on Schedule 1 hereto, (ii) a monthly fee (including a minimum monthly fee) in the amount set forth on Schedule 1 hereto (the "Monthly Fee"), (iii) a support services fee, if any, in the amount set forth on Schedule 1 hereto (the "Support Services Fee"), (iv) an obfuscation service fee in the amount set forth on Schedule 1 hereto (the "Obfuscator Service Fee"), and an optional (v) business intelligence fee (the "BI Fee") (the Monthly Fee, the Support Services Fee, the Obfuscator Service Fee, and the BI fee (if any) referred to collectively herein as the "License Fees").

5.2.Payment. The License Fees shall be due and payable in accordance with the payment schedule specified on Schedule 2. Any payment that is overdue shall accrue interest at the rate of 1.5% per 30-day period (18% annum) or the maximum allowable amount (whichever is greater), which is in addition to any and all other remedies available hereunder and those by operation of law governing commercial transactions.

5.3.Expenses. Company shall reimburse Bolertech within thirty (30) days of invoice for all reasonable out-of-pocket expenses incurred by Bolertech in the performance of services for or at the request of Company, including for any related expenses; provided, however, Bolertech shall first obtain the prior written consent of Company before incurring any single expense or aggregate monthly expenses in excess of €1,500.00 (one thousand five hundred Euros).

5.4.Taxes. The amounts set forth above and herein do not include, and Company agrees to pay, all taxes levied against or upon the Licensed Program, Support Services and any other goods and services provided hereunder, or Company's use thereof, exclusive of taxes based on Bolertech's License Fees. If any tax for which Company is responsible hereunder is paid by Bolertech, Company will immediately reimburse Bolertech upon receipt of an invoice therefor.

SECTION 6. ADDITIONAL OBLIGATIONS OF COMPANY

6.1.Banking Disclosure Requirements. Company acknowledges and agrees that Bolertech is subject to certain banking disclosure requirements imposed upon Bolertech from time to time by its then current bank. Company agrees to provide to Bolertech on the date hereof and within five (5) days of each additional written request, such information that Bolertech is required to disclose. As of the date hereof, Schedule 3 sets forth information that Bolertech is required to disclose and for which Company shall provide to Bolertech on the date hereof, and prior to the date on which the parties enter into this Agreement, Company shall complete a background/information request (with an accompanying release) in the form delivered by Bolertech.

6.2.Company Promotions. Company shall, in writing, notify Bolertech in conjunction with publicly announcing, disseminating (including via e-mail), marketing, or promoting (via any medium) any promotion, bonus, award, or other similar item relating to any of the Company Casinos (each, an "Award"). Bolertech may review the terms of any Award from time to time (and Company agrees to assist Bolertech with same), and if Bolertech, in its good faith belief and reasonable judgment, determines that such Award is inherently unfair, susceptible to abuse (cheating), confusing, misleading, or likely to cause a so-called "mathematical negative win" for the Company, then upon written notice thereof by Bolertech, Company shall immediately discontinue such Award or make such modifications as requested by Bolertech.

6.3.Bolertech Code of Conduct. Company acknowledges and agrees that it is important that Company maintain certain conduct and standards with regard to advertising, promotion, and solicitation, the operation of the Company Casinos, and the payment to Players. In this regard, Company agrees to strictly follow and maintain the terms, conditions, and policies of the Bolertech Code of Conduct attached hereto as Exhibit C, which may be reasonably amended and modified from time to time by Bolertech by written notice thereof to Company.

6.4.Company Terms and Uses. Company shall adopt, maintain, and prominently display on each Company Casino, terms, uses, and obligations of Company and Players (the “Terms and Uses”). Such Terms and Uses shall provide limitations of liability for Company and Bolertech, with respect to errors to the Licensed Program, including such errors that incorrectly (as reasonably determined by Bolertech) result in a Player “winning,” which aggregate liability for all such parties shall be capped at the lesser of the amount of the purported win, or €10,000. Company shall provide such Terms and Uses to Bolertech as of the Effective Date and shall thereafter provide to Bolertech notification and a copy of any amendments, modifications, or restatements thereof. Bolertech shall have the right to approve or disapprove each such Terms and Uses, which approval shall not be unreasonably withheld or delayed, and shall be deemed approved if not objected thereto within seven (7) days of written receipt thereof. At the request of Company, Bolertech shall provide to Company a “form” of Terms and Uses that have been approved by Bolertech as of such date.

6.5.Dispute Procedures. The Company’s Terms and Uses shall provide reasonable and fair dispute resolution procedures for Player disputes and questions regarding activity in connection with any Company Casino (including Awards), which shall provide that Company shall correctly resolve all such disputes and questions by Players within three (3) days of Player notifying Company in writing of same.

6.6.Third-Party Software. Without limitation to any other obligation of or representation by the Company set forth herein, the Company covenants and agrees that all third-party software used or controlled by the Company during the Term (including, without limitation, Microsoft® products) shall be properly licensed and paid for by the Company. Upon each request by Bolertech, the Company shall deliver to Bolertech a copy of all licensing certificates and other agreements to evidence compliance with this Section 6.6. Company acknowledges that Bolertech shall not install or upgrade the Licensed Program if the Company or its agent is utilizing any un-licensed, pirated, or infringing third-party software on the applicable system. Company also understands that certain server-based software located on Company owned and/or leased servers must periodically be updated at the sole and exclusive cost of Company for the Licensed Programs to operate properly. Company agrees to update such server-based software from time to time upon receipt of written notice from Bolertech (or its designee). In the event that Company receives such written notice as contemplated in this Section 6.6 and does not affect the necessary updates, Company shall hold indemnify and hold harmless Bolertech for any and all alleged or actual damages that Company may suffer by not complying as set forth herein.

6.7.CDS Logo. Company shall continuously and prominently display on the home/main page (above the fold) of each Company Casino, the CDS Logo (Central Dispute System), in such reasonable form and size as Bolertech provides to Company from time to time. Such CDS Logo must be a link to the CDS page, which must be in working order. When a Player utilizes CDS, the Company must actively participate in such dispute process and provide to CDS all available information reasonably requested. Upon a final determination by CDS of the resolution of a Player dispute, the Company shall adhere to such CDS determination and take such action determined by CDS.

6.8.Obfuscator Services. Company shall utilize a third-party service selected by Bolertech to integrate an Obfuscator tool within the smart download and install shield Wizard, to prevent the

Licensed Program from being mistakenly flagged by an anti-virus scan. The Obfuscator Service Fee shall be as set forth on Schedule 1 hereto.

6.9.Test Environment. On reasonable notice thereof, Bolertech may review the Company's test environment to confirm that Company is not utilizing the Licensed Program for any operations on any website, which are not part of this Agreement.

SECTION 7. MUTUAL REPRESENTATIONS AND LIMITATION OF LIABILITY

7.1.Bolertech. Bolertech represents and warrants that: (i) it has the right to license the Licensed Program to Company; (ii) to its best knowledge the unaltered Licensed Program does not infringe upon any patent or copyright; (iii) the Licensed Program has been tested for computer viruses, as such term is understood in the computer industry, using commercially available computer virus scanning software; and (iv) the random number generator used with the Licensed Program has been certified by a licensed testing facility to be truly random.

7.2.Company. Company represents, warrants, and covenants that: (i) it has the right to enter into this Agreement and its obligations are not in conflict with any other of its obligations; (ii) it has and will maintain in full force and effect any licensing, certifications and registrations required to use, possess, and otherwise make available the Licensed Program through or in connection with Company's Internet gaming business and web site as specifically permitted hereunder; (iii) neither the use, possession, or availability of the Licensed Program through or in connection with Company's Internet gaming business and web site(s) for each Company Casino will infringe upon or violate the rights of any other party or violate or contravene any federal, state, and local laws, regulations, ordinances, and/or any other applicable codes and rules of conduct; (iv) except as specifically provided in this Agreement, it will not use, possess, or otherwise make available the Licensed Program for or in support of, directly or indirectly, any person, firm, or enterprise or any business or business operations or activities; and (v) it has immediately available the funds necessary to pay the License Fees and other charges set forth herein during the Term and to properly promote and operate the web site in which the Licensed Program is used.

7.3.Limitations. **EXCEPT AS SPECIFICALLY SET FORTH ABOVE, NEITHER PARTY MAKES ANY OTHER REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE.**

7.4.Third-Party Contracts. Company acknowledges and agrees that in conjunction with operating each Company Casino, Company will enter into any and all contracts and agreements, as necessary, with various service providers, including but not limited to payment processing companies, web hosting providers, and payout-service providers. Company acknowledges and agrees that Company is solely responsible for the relationship and obligations relating to such vendors and services providers and Company shall indemnify and hold harmless Bolertech from any liability relating to same pursuant to Section 8.2 hereof.

SECTION 8. INDEMNIFICATION

8.1. Bolertech.

(a) *Infringement.*

- (i) Subject to the terms and conditions of this Section 8.1(a), Bolertech agrees to defend and/or handle, at its own expense, any claim or action against Company based upon a claim that the unaltered Licensed Program violates or infringes any US or European patent or copyright. Bolertech shall indemnify and hold harmless Company from and against any and all damages, liabilities, out-of-pocket losses and any other out-of-pocket costs and expenses (including, but not limited to reasonable attorneys' fees) incurred as a result of any such claim or action. Bolertech shall have the sole right to conduct the defense of any such claim or action and all negotiations for its settlement or compromise. As a condition to the indemnification obligations of Bolertech hereunder, (A) Company shall provide Bolertech with prompt written notification of any such claim or action and copies of all materials and papers served upon it, and (B) Company shall cooperate with Bolertech (subject to Bolertech paying the reasonable expenses thereof), in the defense of any such claim or action, including (without limitation) making available to Bolertech and its counsel relevant accountings, testimony, and/or any other relevant information about the use or exploitation by Company of such Licensed Program relating to such claim or action.
- (ii) If the Licensed Program becomes, or in Bolertech's opinion is likely to become, the subject of any such infringement claim or action according to Section 8.1(a)(i), then Bolertech may either: (i) procure for Company the right to continue using same as contemplated hereunder; (ii) modify same to render same non-infringing; or (iii) replace same with equally suitable, functionally equivalent, compatible, non-infringing products, materials and/or services; or (iv) if none of the foregoing are reasonably commercially available, terminate the license and right to use the Licensed Program and/or other materials and services involved.
- (iii) **SECTION 8.1(a) SETS FORTH THE ENTIRE OBLIGATION OF BOLERTECH WITH RESPECT TO INFRINGEMENT OF INTELLECTUAL PROPERTY OF THE LICENSED PROGRAM.**

- (b) *General.* Except for a claim of infringement as contemplated in Section 8.1(a), Bolertech shall indemnify and hold harmless Company from and against any and all damages, liabilities, out-of-pocket losses and any other

out-of-pocket costs and expenses (including, but not limited to reasonable attorneys' fees) from claim or action against Company based upon any material breach by Bolertech of this Agreement. Bolertech shall have the sole right to conduct the defense of any such claim or action and all negotiations for its settlement or compromise. Company shall provide Bolertech with prompt written notification of any such claim or action and copies of all materials and papers served upon it, and shall reasonably cooperate with Bolertech, at Bolertech's sole expense, in the defense of any such claim or action.

8.2.Company. Company shall indemnify and hold harmless Bolertech and its affiliates, licensors, licensees, successors, related entities, directors, officers, agents, members and employees (collectively, the "Bolertech Parties") from and against any and all damages, liabilities, out-of-pocket losses and any other out-of-pocket costs and expenses (including, but not limited to reasonable attorneys' fees) from claim or action against any of the Bolertech Parties based upon or from: (i) any information, content, materials or communications transmitted, received, displayed, used and/or contained on or through Company's Internet gaming web site and any and all transactions processed thereby; (ii) any breach by Company of this Agreement, including but not limited to any Territory restrictions as set forth in Section 3 herein above; (iii) Players and other users of Company's services and products; (iv) any infringement or improper use by Company of any third-party, Bolertech's or its licensors' intellectual property rights, including copyrights, patents, and trademarks, and/ or (iv) vendors and service providers of Company. Company shall have the right to conduct the defense of any such claim or action and all negotiations for its settlement or compromise. Bolertech shall provide Company with prompt written notification of any such claim or action and copies of all materials and papers served upon it or any of the Bolertech Parties, and shall reasonably cooperate with Company, at Company's sole expense, in the defense of any such claim or action.

8.3.Limitations. **NOTWITHSTANDING ANYTHING TO THE CONTRARY, IN NO EVENT SHALL BOLERTECH OR COMPANY BE LIABLE HEREUNDER FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL OR PUNITIVE OR TORT DAMAGES ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT. BOLERTECH SHALL HAVE NO LIABILITY, RESPONSIBILITY OR OBLIGATION WHATSOEVER, REGARDLESS OF THE FORM OF ACTION OR BASIS OF THE CLAIM (WHETHER IN CONTRACT, TORT, INCLUDING NEGLIGENCE, OR OTHERWISE), WITH RESPECT TO COMPANY'S PLAYERS/CUSTOMERS, POTENTIAL CUSTOMERS OR ANY OTHER THIRD PARTIES AS A RESULT OF THE ACTS, OMISSIONS OR ACTIVITIES OF COMPANY, BOLERTECH OR ANY OTHER THIRD PARTY IN CONNECTION WITH OR AS A RESULT OF THIS AGREEMENT OR COMPANY'S INTERNET GAMING BUSINESS OR WEB SITE. IN NO EVENT SHALL BOLERTECH'S AGGREGATE LIABILITY TO COMPANY ARISING FROM OR IN CONNECTION WITH THIS AGREEMENT EXCEED THE AMOUNTS ACTUALLY PAID BY COMPANY TO BOLERTECH HEREUNDER IN RESPECT OF THE GOODS OR SERVICES GIVING RISE TO THE CLAIM OR ACTION, REGARDLESS OF THE BASIS OF THE CLAIM OR FORM OF ANY ACTION, AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY AVAILABLE TO COMPANY. FURTHER, AND WITHOUT LIMITING THE**

FOREGOING, UPON ANY ERROR, OMISSION, DEFECT, OR FAULT IN ANY OF THE LICENSED PROGRAM THAT RESULTS IN PLAYERS RECOGNIZING “WINNINGS” THAT ARE ATTRIBUTABLE TO SUCH ERROR, OMISSION, DEFECT, OR FAULT, BOLERTECH’S AGGREGATE MAXIMUM LIABILITY FOR ALL SUCH WINNINGS AND OTHER DAMAGES RELATING TO PLAYERS’ CLAIMS SHALL NOT EXCEED TEN THOUSAND EUROS (€10,000) IN THE AGGREGATE PER PLAYER, OR FIFTY THOUSAND EUROS (€50,000) IN THE AGGREGATE FOR ALL PLAYERS.

SECTION 9. CONFIDENTIALITY

9.1.Obligation. Each party hereto agrees to regard and preserve as confidential all information related to the business and activities of the other party, their affiliates, customers, clients, suppliers, and other entities with whom they do business, which may be obtained by such party (including Other Licensees) from any source, or which may be developed as a result of this Agreement, including, without limitation, the Documentation and source code (collectively, the “Information”). Each party agrees to hold Information in trust and confidence for the other party and shall not disclose such Information to any person, firm, or enterprise, or use (directly or indirectly) any such Information for its own benefit or the benefit of any other third party, unless authorized by the other party in writing, and even then, to limit access to and disclosure of Information to such party’s employees on a strict “need to know” basis only. Information shall not be considered confidential to the extent that such information is: (i) already known to the receiving party free of restriction at the time it is obtained; (ii) subsequently learned from an independent third party free of restriction and without breach of this Agreement; (iii) is or becomes publicly available through no wrongful act; or (iv) is independently developed by one party without reference to any Information of the other.

9.2.Press Release. Company shall not make any public release, announcement, or statement relating to the terms of this Agreement (including the License) and shall not mention or refer to Bolertech (or its licensors or Other Licensees) in any public statement, release, or announcement, without the prior written approval of Bolertech, which shall be granted by Bolertech in its sole and exclusive discretion.

9.3.Injunctive Relief. Each party acknowledges and agrees that, in the event of a breach or threatened breach of the obligations set forth in Sections 9.1 and 9.2 herein, the other party will have no adequate remedy in money damages and, accordingly, shall be entitled to seek injunctive relief against such breach or threatened breach; provided, however, that no specification of a particular remedy shall be construed as a waiver, prohibition, or limitation of any other contractual, legal or equitable remedies in the event of a breach.

SECTION 10. TERM, RENEWAL AND TERMINATION

10.1. Term. The initial term of the License granted herein (the “Term”) shall commence as of the Effective Date hereof and shall continue until the second (2nd) anniversary thereof, unless sooner terminated as provided herein (the “Initial Term”). The Initial Term shall automatically renew for successive two years Terms (the “Renewal Term”) unless either party hereto provides ninety (90) days written notice to the other party before the end of the Initial or any subsequent Renewal Term setting forth the terminating party’s intent not to renew.

10.2. Early Termination.

- (a) Notwithstanding Section 10.1 to the contrary, Bolertech may terminate the Term and this Agreement within sixty (60) days of the date hereof if Bolertech reasonably determines in good faith, that Company, or any of its officers, directors (managers), members, principals, partners, equity owners, employees, affiliates, or agents are in conflict with any of the standards, policies, or ethical behavior set by Bolertech from time to time. Upon such termination of this Agreement and Term (whether the Initial or any subsequent Renewal Term) by Bolertech, neither party shall have any further obligation or rights hereunder, except that of the obligation of confidentiality as set forth in Section 9.1.
- (b) Notwithstanding Section 10.1 to the contrary, Bolertech may immediately terminate, by written notice, the Initial Term and this Agreement if Company is not able to obtain within forty-five (45) days from the Effective Date hereof, or maintain consistently during the Initial or any Renewal Term (other than infrequent interruptions not lasting more than ten (10) days, or more than thirty (30) days in the aggregate during the Initial or any subsequent Renewal Term), payment processing for its Players in a manner generally consistent with industry standards. If Bolertech terminates the Initial or any subsequent Renewal Term and this Agreement because Company is not able to obtain or maintain such payment processing as contemplated by this Section 10.1, then Bolertech shall be entitled to retain the full amount of the License Fees (including deposits) then paid to Bolertech as of such date of notice of termination.
- (c) Notwithstanding Section 10.1 to the contrary, either party may terminate the Initial or any subsequent Renewal Term and this Agreement (in addition to all other remedies available at law and in equity) upon the occurrence of any of the following: (i) the other party materially breaches this Agreement (which includes the failure by Company to pay any fees or charges when due) upon seven (7) days' written notice and chance to cure therein, or (ii) the other party makes a general assignment for the benefit of creditors, or (iii) files a voluntary petition in bankruptcy or for reorganization or arrangement under the bankruptcy laws, or if a petition in bankruptcy is filed against such other party and is not dismissed within forty-five (45) days after the filing, or if a receiver or trustee is appointed for all or any part of the property or assets of the other party.
- (d) Notwithstanding Section 10.1 to the contrary, Bolertech may immediately terminate the Term (Initial or any subsequent Renewal Term) and this Agreement, without obligation or liability of any kind, (i) upon written notice to Company that Bolertech or Company (or any of their employees, agents, or affiliates) received any demand letter, search warrant, other court order or notice from any government agency, regulatory, law enforcement or judicial entity or any order compelling the production of information

investigating the legality of any aspect of Company's business or operations, and Company's or its customer's conduct or activities in connection with the same, and/or (ii) upon written notice to Company that Bolertech determined in good faith that any conduct of Company (or its directors, officers, employees, agents, members, designees, or affiliates) reflects negatively upon Bolertech, including (without limitation) any theft, fraud, violation of law, and/or misappropriation of trade secrets and other proprietary information (including Player information) of Bolertech or any Other Licensee, (iii) upon written notice to Company that it infringed Bolertech's or any third party's intellectual property rights, including any patent, trademark, or copyright, (iv) any violation by Company or its agents of the Bolertech Code of Conduct, following five (5) days' written notice thereof and chance to cure therein, (v) any material breach by Company of any agreement referenced herein, following five (5) days' written notice thereof and chance to cure therein, and/or (vi) Company failing to properly account to and pay Players in accordance with published guidelines of Company; provided, if no such guidelines are published and readily available on the Company Casinos, then not later than seventy-two (72) hours from the time a Player requests return of deposit or payment of a net-win.

SECTION 11. GENERAL

11.1. Return of Property. Upon request or upon termination of this Agreement, each party shall promptly return to the other party all of the other party's property, materials and/or Information and all copies and derivative items containing same, in its possession or under its control, regardless of the form, format, or media on which it is contained.

11.2. Assignment. Company shall not assign, transfer, delegate or subcontract this Agreement, or any of its rights or obligations hereunder, and Company shall not solicit its own Player list with the intent to transfer same to another casino operation, without the prior written consent of Bolertech, of which is at the sole discretion of Bolertech, and any attempt by Company to do so shall be null and void. Bolertech may assign this Agreement to any affiliate or successor in interest at its sole discretion by providing written notice to Company of such assignment. Subject to the foregoing, this Agreement shall be binding upon the parties, their successors, and permitted assigns.

11.3. Governing Law and Interpretation. This Agreement shall be governed by the substantive laws of Hong Kong, without regard to its conflicts of laws principles.

11.4. Notices. Unless otherwise specified herein, all notices must be in writing and delivered personally or sent by overnight or certified mail, postage prepaid, or sent electronically with the means to confirm or verify receipt, to the address of the recipient designated above, to the attention of the undersigned, or such other address or addressee as the recipient has given the sender in writing. All notices will be deemed given on delivery or when placed in the mail as specified herein or when confirmation or verification of receipt is received, whichever occurs earlier.

11.5. Excusable Delay. Except for the payment of money, neither party will be liable for any failure or delay in performance under this Agreement due to strike, work-stoppages, pandemic, fire, explosion, earthquake, storm, flood or other weather, war, insurrection, riot, or act of God.

11.6. Advertising and Publicity. Neither party shall use the name, brands, logos, or marks, refer to or identify the other in advertising or publicity, promotional, or marketing correspondence to others without first securing the written consent of such other party; provided that Bolertech may use and refer to Company's name in a general listing of its customers. Company agrees to use its best efforts in promoting their operation through any number of mediums such as online advertising; affiliate programs; print media; cable; television; radio; out-of-home media; etc.

11.7. Currency and Exchange. The calculation of all License Fees hereunder shall be computed in the national currency of the Country in which the Company maintains its headquarter, but shall be paid to Bolertech solely in Euros, based on the prevailing exchange rate (as published by XE.com, or its successor) on the first due date of each such payment.

11.8. Execution and Delivery Required. **THIS AGREEMENT IS NOT A BINDING CONTRACT OR AGREEMENT UNTIL SIGNED BY BOTH PARTIES AND DELIVERED TO EACH PARTY. NEITHER PARTY SHALL HAVE ANY RIGHTS OR OBLIGATIONS IN CONNECTION WITH THE DISCUSSIONS OR NEGOTIATIONS REGARDING THIS AGREEMENT UNTIL THIS AGREEMENT IS SIGNED AND DELIVERED BY EACH PARTY HERETO, AND NEITHER PARTY SHALL HAVE ANY EQUITABLE CLAIMS (INCLUDING, WITHOUT LIMITATION, DETRIMENTAL RELIANCE, QUASI-CONTRACT, AND/OR IMPLIED CONTRACT) RELATING THERETO UPON THE FAILURE OF EITHER PARTY TO SIGN AND DELIVER THIS AGREEMENT.**

11.9. Entire Agreement. This Agreement and its attached schedules and exhibits herein are incorporated and form part of this Agreement as fully set forth herein. This Agreement constitutes the entire agreement and understanding between the parties with respect to the subject matter and supersedes all prior negotiations, promises, representations, agreements, and understandings, oral or written.

11.10. Modifications. This Agreement can only be modified by a written agreement duly signed by each party hereto.

11.11. Severability. If any provision or provisions of this Agreement shall be held to be invalid, illegal, or unenforceable but a court of competent jurisdiction, the validity, legality, and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

11.12. Waiver. No modification, course of conduct, amendment, supplement to or waiver of this Agreement shall be binding unless made in writing and signed by both parties hereto. At no time shall any failure or delay by either party in enforcing any provisions, exercising any option, or requiring performance of any provisions, be construed to be a waiver, continuing waiver of that or any other term or condition of this Agreement.

11.13. Relationship of the Parties. The parties to this Agreement are independent contractors. There is no relationship of agency, partnership, joint venture, employment, or franchise between the parties. Neither party has the authority to bind the other party or to incur any obligation on behalf of the other party.

11.14 Headings. Headings are for reference only and shall not affect the meaning of any provision.

11.15. Counterparts. This Agreement and each agreement, schedule, and exhibit, contemplated herein, may be executed in one or more counterparts, each of which shall be an original and all of which when taken together shall constitute one and the same instrument. Signatures transmitted by facsimile, scanned or other digital means on any of the foregoing shall be deemed an original.

[Signature page follows]



IN WITNESS WHEREOF, the parties hereto duly executed this Agreement as of the Effective Date set forth above.

BOLERTECH:

BOLERTECH GROUP LIMITED



By: Bolertech Group Limited

Name: Pablo Najar Rojas

Title: Director

COMPANY:

GLENEAGLES B.V.



By: Kurason Trust Curacao

Name: Jonathan Heymans

Title: Managing Director

Schedule 1

Company Casino URL(s), Initial Fee, License Fees & Escrow Amount

Company Casino URL(s):

Initial Fee

The Initial Fee is a one-time amount payable as set forth in this Schedule 1. The amount of the Initial Fee shall be € (Euros).

Monthly Fee

The Monthly Fee, for each calendar month (or pro-rata portion thereof) is based upon the Adjusted Monthly Win (as calculated below, as a non-regressive formula) of the immediately prior calendar month.

The Monthly Fee is equal to the product of (i) the Adjusted Monthly Net Win, *multiplied by* (ii) the following applicable percentage:

Adjusted Monthly Net Win	Applicable Percentage(s)
€0-€750,000	15%
€750,001-€2,000,000	12%
€2,000,001-€5,000,000	11%
€5,000,001+	10%

Calculation of Adjusted Monthly Net Win

Total Cash Deposits (Minus)
Multicash Adjustments (Minus)
Total Cash Withdrawals (Minus)
Charge Backs (Equals)
“Adjusted Monthly Net Win”



Chargebacks

Company will receive a full credit for chargebacks, provided that Company has instructed its processors to send Bolertech a copy of all of Company's reconciliation reports. If Bolertech does not receive a "direct" copy and chargebacks are not properly recorded in the Licensed Program, Company will not receive corresponding credit. Bolertech will place a cap equal to 5% (five percent) of the Company's aggregate Player deposits for chargebacks.

Minimum Monthly Fee

Company shall be obligated to pay a Minimum Monthly Fee per calendar month, commencing as of the Effective Date of this Agreement and shall continue for the remainder of the Term of this Agreement, unless terminated there before of:

- Months 0-2 @ No Minimums
- Months 3-6 @ €15,000
- Months 7-12 @ €25,000
- Months 13+ @ €40,000

Obfuscator Service Fee

Company shall pay to Bolertech the following monthly Obfuscator Service Fee, depending upon the number of DB's:

<u>DB's</u>	<u>Monthly Fee</u>
1-3	€500
4-9	€1,000
10+	€2,000

Business Intelligence Fee

Company shall pay an annual BI Fee of €2,500, billed at equal 12-month increments. If for any reason Company does not pay the BI Fee, as stated herein, then it agrees and understands that Company will not have any access to Tableau, the licensed software program used by Bolertech, which may change from time to time, at Bolertech's sole discretion.

Schedule 2

Additional Services

Additional Services

- Bolertech will undertake additional training, operational guidance, and custom programming and development for Company relating to the Company's Casino(s) at a cost equal to Bolertech's then published hourly rate (with a minimum of four (4) hours per project), upon such terms and scheduling that Bolertech and Company mutually agreed upon, in writing, from time to time. As of the Effective Date of this Agreement, Bolertech's published hourly rate is €100/hour (one hundred Euros per hour).

Schedule 3

Services Contracted & Payment Schedule

Selected Services

_____ Customized Casino Program per Exhibit A.

_____ Website Design & Implementation per Schedule 2.

Payment Terms

100% of the Monthly Fee plus all amounts otherwise due to Bolertech (including the minimum Monthly Fee and the Obfuscator Services fees), and any chargeable fees shall be paid by Company by the 21st of the month for the month invoiced. Bolertech shall prepare and submit each invoice within 7 days following the end of each calendar month.

Payment Wiring Instructions

Wire Transfer to:

BANK:

SWIFT CODE:

BENEFICIARY:

EUR ACC. :

IBAN :

Schedule 4

Banking and KYC Disclosure Requirements

1. Copy of Articles of Incorporation
2. Copy of the Passport of the Director (person signing the contract)
3. Original Extract from the Public Registry - showing name of Director(s)
4. Copy passport of the Ultimate Beneficial Owner (UBO) having 25% or more
5. Register of Shareholders/Members

Exhibit A

Licensed Program

Casino Applications:

- 7 - 3 Reel Classic
- 3 – Bonus 3 Reel Classic
- 2 – Video Slots
- 5 – 3 Reel RSS*
- 169 – 5 Reel RSS*
- 5 – 6 Reel RSS*
- 2 – No Lines RSS*
- 12 – Specialty Games
- 1 – Board Games
- 5 – Scratch Cards
- 19 – Table Games
- 17 – Video Poker
- 15 – Multi Hand Video Poker

*RSS means “Real Series Slots”

Casino Customization

The following customization will be implemented into the Company Casino(s) during the implementation schedule and is included in the cost of the License Fees:

1. Custom Lobby Designed & Rendered
2. Casino Desktop Icon Creation
3. Custom Card back Designed & Rendered
4. Logo Design & Rendering

Training

Bolertech, or its designee, will provide three (3) days of training plus 30 days of training support at no additional cost. The training can be provided at Bolertech (or its designee’s) office or at the Company’s office. In the case of training at the Company’s office, Company will be responsible for the trainer’s travel-related expenses.

Exhibit B
Service Level Agreement

The scope of this Service Level Agreement is specifically limited to the technical support that Bolertech shall provide to Company of the Licensed Program (as defined in the Agreement), error/trouble reporting of incidents associated with same, notification and escalation procedures therefore, and the support and operations of the systems and networks in which the Licensed Program is used.

Client Support Services

1. Provides a central point of contact for client support interaction.
2. Assists clients with the facilitation of incident/problem identification, definition, impact, and urgency categorization.
3. Provides immediate incident response.
4. Provides escalation, communication, coordination, and notification services on high priority incidents that require immediate resolution, but are outside the capabilities of “Client Services” (as defined in this Exhibit B) to resolve hosting facility service outages, server crashes, third party services, etc.
5. Utilizes Client Services dedicated website (<https://cs.services-games.com/plugins/servlet/theme/portal/all>) to facilitate incident tracking, coordination, and notification of incidents/tickets.
6. 24 x 7 x 365 Client Services support.

Customer Support Website and Ticketing System

1. Globally available customer support facility.
2. Monitored by Client Support Services Staff (“Client Services”), including:
 - 2.1 Customer Support staff: 24 x 7 x 365,
 - 2.2 On-call DBA staff: 24 x 7 x 365, and
 - 2.3 On-call IT staff: 24 x 7 x 365.
3. Incident/problem ticketing system (“Tickets”):
 - 3.1 Ticket creation, tracking, and monitoring,

- 3.2 Tickets can be created by Company, Client Services, and/or authorized hosting facilities, and
 - 3.3 Ticket evaluation, impact, and urgency determination.
- 4. Incident prioritized protocol based on business impact, which may consist of:
 - 4.1 Anything that takes a casino "down" and prevents it from conducting business,
 - 4.2 Network outages/Denial of Service attacks (DDoS),
 - 4.3 Server crashes, and/or
 - 4.4 Software issues that prevent the casino's ability to operate.
 - 5. Most tickets are responded to within one hour or less; resolution times vary depending on the incident and/or service request:
 - 5.1 Client Services provides initial ticket response and incident determination,
 - 5.2 When possible, Client Services addresses and resolves incidents within a time frame that is consistent within the industry, and
 - 5.3 When not possible for Client Services to immediately resolve an incident, Client Services shall evaluate the severity of the ticket and either escalate it to the appropriate staff (i.e., IT, DBA, hosting facility) for incident resolution.
 - 6. The process identified below happens very quickly, whereby at most 30 minutes will be spent trying to contact the next individual before escalating the ticket to the next level of support. In the event of emergencies (e.g., service outages), a Client Services engineer may contact numerous individuals simultaneously in order to bring the appropriate levels of service to bear as quickly as possible upon the incident:
 - 6.1 If a Client Services engineer is either unable to immediately address and resolve the ticket, or if the complexity of the ticket is of sufficient severity to warrant escalation, the ticket shall be escalated to a Client Services Team Lead,
 - 6.2 The Team Lead will assess the severity of the ticket, determine required actions, and either resolve the issue or escalate the ticket to the appropriate person outside of the Client Services group for action; this may be the specific developer responsible for a certain area of the software, the lead developer, or the IT Staff in the event of a system, network, or system/network security issue,
 - 6.3 In the absence of both the Client Services engineer and Team Lead not being able to resolve the incident, the ticket shall be escalated to the Client Services Manager, and
 - 6.4 This process provides alerts/notifications to operators if/when tickets are identified that affect multiple operators.

Centralized Coordination between and among Departments and Teams

1. Bolertech Client Services, Operations, and Development Teams.
2. Bolertech and Casino Operators.
3. Bolertech and Hosting Facilities (hosted Casinos).
4. Bolertech and Casino IT Operations (non/self-hosted Casinos).
5. Software Rollout/Upgrade Scheduling and Coordination.
6. Rollout/Upgrade Incident Identification, tracking, and resolution.
7. Software Patch/Upgrade Alert E-mail Notifications (Alerts for required and recommended 3rd party (i.e., Microsoft) software patches).
8. Implementation services.
9. IT Operations:
 - 9.1 On-call 24 X 7 X 365,
 - 9.2 Level III support to the client base
 - 9.3 Level III support Bolertech Client Support Services and clients to resolve escalated issues,
 - 9.4 Level III support to hosting facilities,
 - 9.5 Coordinates w/Client Services personnel, and
 - 9.6 Architectural design, implementation, and support of:
 - (a) Networks and network security, and
 - (b) Systems and systems security.
10. Implementation services.
11. Monitoring and notification services of the following:
 - 11.1 Internet access to hosting facility networks,
 - 11.2 Internet access to non-hosted client networks, and
 - 11.3 Internet access to client casinos.

Exhibit C

Bolertech Code of Conduct

1. **Regulatory Compliance:** Company will abide by the law and regulations of the jurisdiction where it proposes to do business. Company may not display a gaming license logo unless it was issued by a *bona fide* gaming authority from a sovereign jurisdiction. Proof of the gaming license must be submitted to Bolertech in order to make any statements on Company's website(s) that it is licensed.
2. **Availability:** To enhance customer confidence in gaming system integrity, Company must provide a means of contact on Company's website for its clients. A resolution or acknowledgement response to any client inquiry shall be made in no less than 24 hours.
3. **Truth in Advertising & Promotion:** Company shall be truthful in all promotions and publish only accurate information about its operation(s). Company is required to post terms and conditions for every promotional offer. Such terms and conditions are required to contain a minimum of the following:
 - a) Start and end date of a promotional offer;
 - b) Eligibility requirements and restrictions;
 - c) How to redeem/enter into the offer;
 - d) When a bonus offer or prize shall be paid;
 - e) "Playthrough" requirements;
 - f) Restricted games and specific consequences for playing on restricted games;
 - g) Company obligations to all player deposits and withdrawals and the consequences to players for same.
4. **Giveaways, Contests, and Tournaments:** Company shall be truthful in all promotions concerning giveaways, contests, and tournaments. A winner must be declared and awarded the stated prize within 30-days of the end of the promotion unless otherwise agreed to in writing by the winner(s).
5. **Accountability:** Bolertech reserves the right to inspect all promotional giveaways, contests, and tournaments results. For example, if a car is given away, Bolertech has the right to request full disclosure of the winner and how that winner(s) was determined. If Company runs a tournament, Bolertech has the right to request full disclosure of the winner and how that winner(s) was determined.
6. **Dispute Resolution and Fees:** In order to provide prompt and efficient dispute resolution, Company will retain detailed transaction records of all e-mail and chat logs which will be archived for not less than twenty-four (24) months to be accessible and auditable by any legitimate gaming commission, licensing board, government authority, or Bolertech. Company is required to accept the final ruling of Bolertech's dispute system. A dispute fee of €1,000 per incident may be charged or termination of the Agreement, or both, in cases whereby Bolertech determines, in its sole discretion, that the dispute(s) was/were caused by gross misconduct, negligence, or malicious intent of the Company.
7. **Limiting Access to Minors:** Company will institute all necessary controls to prohibit minors from accessing its gaming systems. For the purpose of this Code of Conduct, a

“minor” shall mean less than 18 years of age or the age established by law in the jurisdiction in which the Company is operating.

8. **Controlling Compulsive Gambling:** Company will implement adequate procedures to identify, curtail, and control compulsive gambling. The procedures instituted shall include referral and direct access to help and counseling organizations that specifically assist compulsive gamblers. Company must, upon the request of an account holder or Bolertech, ban any account indefinitely if acknowledgment of compulsive gambling is made.
9. **Banking and Transaction Processing.** Company will conduct its banking and financial affairs in accordance with generally accepted standards of internationally recognized banking institutions. Company will follow and adhere to all jurisdictional laws pertaining to transaction reporting.
10. **Payouts:** Company will ensure that there is adequate financing available to pay all current obligations and place on reserve 60% of the total withdrawable liability. Company is also required to follow these payment guidelines hereinbelow:
 - a) All first payment requests must be approved and released to the customer within 3 calendar days of receipt of a faxback or email form or other proper notice. Company must issue the faxback or email form within 3 calendar days of the first payment request.
 - b) All second payment requests and beyond must be approved and sent within 5 calendar days of the original request.
 - c) All payment requests must be paid in full. However, Company may elect to publicly post on their website a winnings payment policy of not less than €10,000 per month. (all deposits made in a 30-day period, plus €10,000 in winnings).
 - d) All slot progressive wins (in-house or multi-cash game), regardless of whether the win amount is higher than Company’s winnings payment policy, must be paid on demand and in full, if the payment is not paid directly in connection with such multi-cash game.
11. **Account Funds Security.** Company must treat each Player account as a bank account. In this regard, without the express written consent of the account holder, Company shall not remove funds from a Player account. This includes, but is not limited to:
 - a) Removal or redemption of “comp points” without the knowledge and consent of the account holder;
 - b) Removal of any amount of funds in accounts considered “abandoned;” or
 - c) Removal of any amount of funds in accounts considered being a “bonus hunter.”

Exceptions: Company is not required to seek the approval of the Player when the following occur:

- d) Documented (or reasonably suspected) fraud and chargebacks;
- e) Free chip over-wins from a bonus offer stated in promotional terms;
- f) Promotional offering not used within a stated rule of a promotion;
- g) A “sticky” bonus stated in promotional terms;
- h) Bonus/promotional fraud stated in promotional terms; or
- i) Operator error.

Contact Information (return completed with executed contract)

Owner/Operator for confidential matters and materials

COMPANY NAME: _____

Name: _____ Title: _____

Email Address 1: _____ Email Address 2: _____

Business Phone: _____ Mobile Phone: _____

Physical Address (Shipping):

Express Delivery Phone Number (please include country code):

Business Information for general matters and materials

Physical Address (Shipping):

Express Delivery Phone Number (please include country code): _____

Manager Name: _____ Title: _____

Email Address 1: _____ Email Address 2: _____

Business Phone: _____ Mobile Phone: _____

Technical Contact: _____ Email: _____ Phone: _____

Financial Contact: _____ Email: _____ Phone: _____

Customer Support Contact: _____ Email: _____ Phone: _____

Marketing Contact: _____ Email: _____ Phone: _____