

Responsible Gaming

Gambling can be addictive, just like alcohol or drugs. A one-time losing streak will not change your life style and will not cause gambling debts. But losing regularly great amounts of money, can be a warning of a compulsive behavior that can provoke psychological, physical, social or professional problems. We strongly supports a responsible gaming, encouraging a safe and wise playing experience.

For these reasons we recommend you to play with moderation, according to your financial possibilities. Remember: gaming is an entertainment, not a way of making money or a job opportunity. Play only when you can afford it, to avoid to fall into gambling debts. Set your gambling limit and keep track of the amounts you spent. Do not exceed your self-imposed budgets.

If you feel that you or one of your friends or relatives has a gambling problem, we suggest to contact one of the organizations committed that can help you to resolve the problem.

The following questionnaire is commonly used by several gambling anonymous agencies to help players to find out if they are compulsive gambler or at risk of addiction:

Have friends/relatives ever criticized your gambling?

Have you ever lied to cover up the amount of money or time you have gambled?

Do arguments, frustrations or disappointments make you want to gamble?

Do you gamble alone for long periods?

Do you stay away from work, school or company of your friends/family to gamble?

Do you gamble to escape from a boring or unhappy life?

Are you reluctant to spend 'gambling money' on anything else?

Have you lost interest in your family, friends or pastimes due to gambling?

After losing, do you feel you must try and win back your losses as soon as possible?

When gambling and you run out of money, do you feel lost and in despair, and need to gamble again as soon as possible?

Do you gamble until your last penny is gone?

Have you lied, stolen or borrowed just to get money to gamble or to pay gambling debts?

Do you feel depressed or even suicidal because of your gambling?

If, after completing the test, you have the feeling that you may have a tendency towards pathological gaming, please make use of the option to limit or block your account. Please note that customers who have blocked their accounts for problem gaming cannot immediately re-activate their accounts and no further payments will be accepted on these accounts. At the same time, please do not forget to apply for reimbursement of any credits due to you. Any notice revoking an exclusion will have effect only after seven days after we have received the notice.

Customers with blocked accounts will not be able to access any of the games played for real money. It goes without saying, however, that you may continue playing for fun games offered on the website without the risk of losing money. Let's work together in order to make sure that gaming remains fun and entertainment. Stay in control of yourself and contact us whenever you feel the need for assistance!

If there are any questions or proposals concerning the topic "Responsible Gaming", then please contact us: info@betbuq.com

Underage Gambling Prevention

You must be at least 18 (or of legal age to gamble in your country of residence), to play at Betbuq. Appropriate age verification checks will ensure that no person under legal age has access to our gaming facilities. The provision of inaccurate or dishonest information about a player's age will result loss of any winning right and may imply a civil and/or penal prosecution.

In order to protect minors from accessing the site, we recommend responsible players to install an Internet filtering software on their computers and take all the necessary precautions (setting passwords, website access limitations, contents control etc.) to prevent Betbuq being available to underage players.