

Privacy and Information Security Policy

1. Introduction Sunrise Worldwide Solution N.V. ("we," "us," or "our") is committed to protecting your personal data and maintaining the highest standards of information security. This Privacy and Information Security Policy explains how we collect, use, disclose, and safeguard your data when you interact with our services. This policy is an integral part of our Terms and Conditions and is subject to updates. We recommend you review it periodically.

2. Types of Data Collected We may collect personally identifiable information ("Personal Information"), such as:

- Full name, date of birth, physical address
- Email address, phone number
- Payment and transaction information
- Website usage data (IP address, browser type, pages visited, etc.)
- Technical data from third-party vendors and services

3. Legal Basis for Processing We process your Personal Information under the following lawful bases:

- Performance of a contract
- Compliance with legal obligations
- Consent (e.g., for marketing communications)
- Legitimate interests, provided these do not override your rights

4. Use of Information Collected data may be used for:

- Providing and maintaining services
- Verifying identity and processing transactions
- Preventing fraud, money laundering, and underage gambling
- Marketing, only if you have consented
- Surveys and promotions (optional participation)

5. Information Sharing We may share Personal Information:

- With trusted third-party vendors and partners
- To comply with legal obligations
- To protect our rights, users, or the public
- To detect fraud or gaming policy violations
- With research institutions (anonymized data only)

6. Data Storage and Retention Personal Information is securely stored and encrypted. It is retained as long as necessary for business and regulatory compliance, typically a minimum of six years from the date of account closure.

7. Your Rights You have the right to:

- Access and rectify your data
- Object to or restrict data processing
- Request deletion, where legally permissible
- Withdraw consent at any time To exercise these rights, contact us at: sunriseworldsolution@gmail.com.

8. Cookies and Tracking Technologies We use cookies, flash cookies, and analytical tools for:

- Website functionality and personalization
- Traffic analysis and service improvement
- Marketing (based on user preferences) You may disable cookies in your browser settings, but this may impact your experience.

9. Minors Services are not intended for persons under 18 or below the legal age in their jurisdiction. We do not knowingly collect data from minors.

10. Data Transfers We may transfer your data internationally. We ensure appropriate data protection regardless of jurisdiction, in accordance with GDPR and other applicable laws.

11. Security Measures We implement robust security controls including encryption, access controls, and regular security reviews. Data is stored in secure, password-protected databases.

12. Third-Party Websites Our platforms may contain links to third-party sites. We are not responsible for their privacy practices. Users should review their privacy policies independently.

13. Changes to This Policy We reserve the right to update this policy. Material changes will be communicated via our platforms. Continued use constitutes acceptance of the updated terms.

14. Contact Information For questions, complaints, or to exercise your rights, contact: Email: sunriseworldsolution@gmail.com

By using our services, you acknowledge and agree to this Privacy and Information Security Policy.