

Responsible Gambling Policy of TIXI MULTIMEDIA B.V.

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HOW WE COMMIT TO RESPONSIBLE GAMING?

Gambling at an online casino should always be aimed at entertainment. However, there is a certain percentage of people who lose control over themselves while gambling. Before starting to play, it is important to realize that gambling shall never be viewed as a source of income or means of recovery from debts. It is useful to keep track of the time and the amount of money spent at an online casino daily.

If you think that you start spending more money than you can afford, or in case gaming starts interfering with your normal daily routines, we strongly advise to consider several measures that can help, such as setting Personal Limits on your gaming activities, opting for Self-Exclusion, and seeking help and support from trusted independent bodies.

You can take the gambling addiction [quiz](#) to determine whether you are exhibiting the signs of an addiction to gambling.

HOW CAN I LIMIT MY SPEND OR LOSSES?

To assist you in gambling responsibly we offer the Personal Limits feature. You can set limits on the amount you deposit, lose, wager, spend in one game, or on your account activity overall. This functionality can be accessed within your account in the “Personal Limits” section here.

Limits can be amended at any time. A decrease in the limit will take effect immediately, however an increase may only occur after email confirmation and only after the previous limit of the same type expires, to avoid rash decisions. If you require further information or assistance regarding Personal Limits, please contact our support team at support@betandyou.com.

Deposit Limit. A limit on your deposits for a day, a week, or a month.

Loss Limit. A limit on your losses on the initial deposit for a day, a week, or a month.

Please note the loss is based on the initial deposit and not winnings attributed to the deposited amount. If for example you deposit €50, put a Loss Limit of €10 and then go on to win €1,000, you can still lose more than €10 of the €1,000 balance as it is based on the initial deposit instead of the winnings or if you deposit 5 BTC, put a Loss Limit of 1 BTC and then go on to win 100 BTC, you can still lose more than 1 BTC of the 100 BTC

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Wager Limit. A limit on the wagered amount for a day, a week, or a month.

Session Limit. A limit on the amount of time in minutes spent playing a game.

NEED A BREATHER?

Cooling-Off Limit. You can set a Cooling-Off Period for 1 week, 1 month, 3 months, or 6 months.

While the limit is active you cannot deposit to the Casino and you will be excluded from all promotional offers, although you may withdraw the remaining funds during this period. Cooling-Off period is applied to your account immediately. Upon its expiring your account will automatically be re-activated.

Self-Exclusion Limit. You can set a Self-Exclusion Limit for 6 months, 9 months, or 1 year. Upon doing so your Player Account will immediately be disabled and you will be excluded from all promotional offers for the set period. You will not be able to deposit or withdraw funds when the limit is active. Upon its expiring your account will not be automatically re-activated.

LET'S SEE SOME ID?

The Casino only accepts players who are at least 18 years old and uses all available methods to stop any attempts of minors to register and play at our Website. The Casino reserves the right to ask for proof of identity and in case the player has not reached the legal age to play, access to the Website will be denied immediately.

However, we realise that due to a wide availability and nature of the Internet people under the legal age still have a chance to register and play at an online casino. We therefore strongly encourage parents to cooperate in protecting their children from free access to gaming websites. There is special software that can help in this matter.

Please visit the following websites for more information:

[CyberPatrol](#) [GamBlock®](#)

[Solid Oak Software](#) [Net Nanny](#)

PLAY RESPONSIBLY: KNOW YOUR LIMITS & STAY IN CONTROL

Whilst most people do gamble responsibly, for some people gambling can become a problem. Please read the information below. It is very important especially if you are recovering from any kind of dependency.

Always establish limits for depositing, wagering, and losses before you start playing. Decide beforehand on a time limit for your playing session and stick to it. Within that period ensure that you also take regular breaks from playing.

Think about how much money you spend gambling. You can track your activity in your Online Account History.

Gambling is not advised if it interferes with your daily responsibilities. Make sure that the decision to gamble is yours.

Gambling is not advised if you are in recovery for any dependency or are under the influence of alcohol or any other substance.

Gambling is a form of entertainment. It is not a way to pay off your debts. Never try to chase your losses.

Make sure you know the rules of the games you play.

If you need to talk to someone about problem gambling, then contact our Customer Support team or a problem gambling support service.

PLAY RESPONSIBLY: RECOGNISE A PROBLEM

Answering the self-assessment below will help you consider whether you have a problem:

Do you gamble to escape from a boring or unhappy life?

When gambling and you run out of money, do you feel lost, in despair, and the need to gamble again as soon as possible?

Do you gamble until your last penny is gone, even fare home or the cost of a cup of tea?

Have you ever lied to cover up the amount of money or time you have spent gambling?

Have you ever lost interest in your family, friends, or hobbies because of your gambling?

After losing, do you feel you must try and win back your losses as soon as possible?

Do arguments, frustrations or disappointments make you want to gamble?

Do you feel depressed or even suicidal because of your gambling?

SEEKING OUTSIDE HELP?

You may contact any of the following organizations for consultation and support:

[Gamblers Anonymous](#)

[GamCare](#)

[Gambling Therap](#)