

Dataplanet, N.V.
d.b.a. Blue NAP Americas

Company Name: Winward Circle B.V.
Date: July 20, 2026
Solution: Curaçao LOK Compliant Virtual Server
Contract Number: BNAGC012



Certified on
ISO/IEC 27001:2013
by EY CertifyPoint
Certificate No: 2019-019



CONFIDENTIALITY STATEMENT

This Proposal contains pricing, technical and other information that is confidential and proprietary to Blue NAP Americas (BNA). By reading this Proposal, the customer and/or each individual reader agrees not to duplicate, disclose or use the information contained herein for a purpose other than to evaluate this Proposal. In the event an agreement is reached with BNA as a result of this Proposal, the customer shall have the right to duplicate, disclose or use such information to the extent provided in the resulting contract. The foregoing restriction applies to information marked "Proprietary and Confidential Information of BNA," but shall not apply to information in the public domain or obtained legitimately from a third party not subject to non-disclosure obligations.

Please note that this Commercial Proposal constitutes an offer capable of acceptance and if executed through authorized signatures, will form part, along with applicable Master Service Agreement and/or Service Level Agreement, of definitive binding contracts.

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1 Executive Summary

Winward Circle B.V. (WINWARDCIRCLE) is seeking an option to host the lawful required compliance information as defined and required in the Curacao “National Ordinance on Games of Chance”, also-known-as “LOK”, in a Tier-IV Certified datacenter in Curacao. The preference is a secure, cloud-based, fully virtualized Infrastructure-as-a-Service (Cloud IaaS) environment to which they can safely connect and use to store the “LOK” required compliance information. This Private Cloud environment must fully comply with the technical requirements and features as stipulated in the “LOK” ordinance issued by the Curacao Gaming Authority. In addition, WINWARDCIRCLE requires the option to backup and archive their information per the “LOK” requirements on a secure and reliable platform also hosted within a Tier-IV Certified datacenter in Curacao.

WINWARDCIRCLE can rest assured that the Blue NAP Americas (BNA) datacenter complies with all the “LOK” requirements as mandated by the Curacao Gaming Authority including but not limited to:

- Tier-IV certified Constructed Facility per Uptime Institute standard
- Rated-4 certified Constructed Facility per ANSI/TIA-942 standard
- Located on the island of Curacao
- ISO 27001 – Information Security certified
- Fully “LOK” compliant hosting services
- Fully “LOK” compliant backup services

The BNA hosting solutions have been designed according to the technical specifications and requirements of the Curacao “LOK” ordinance and include the following turnkey components:

1. Private Cloud Infrastructure environment to host the primary “LOK” compliance server.
2. Backup service to securely backup the primary “LOK” compliance server.

2 Technical Requirements

WINWARDCIRCLE's main goal is to host the lawful required compliance information as defined and required in the Curacao "National Ordinance on Games of Chance", also-known-as "LOK", in a Tier-IV Certified datacenter in Curacao.

The specific technical requirements are summarized as follows:

Virtual Private Cloud Environment:

BNA Small VM - Monthly Cost	Includes:
vCPU	4 Core
RAM	8 GB
Storage	512 GB
Symetrical Internet	50 Mbps
Outbound/Inbound Data Transfer	Unlimited
Public IP Address	1
O/S	Windows/Linux
Backup Service	Included
24x7x365 Technical Support	Included

3 BNA Service Management Platform

3.1 Customer Support

3.1.1 BNA NOC contact

Customer contacts BNA support to generate incident ticket:

Business hours are 8:00 – 18:00 with 24 hours hotline support.

Phone number: +5999 8630022

Hotline number: +5999 5100022

Service Portal: support.bluenapamericas.com

3.1.2 Severity Table Definition

Severity	Description	Example	Acknowledgment	Coverage
1	Critical - Severe customer business impact ✓ Customer or workgroup cannot perform normal job functions. ✓ Customer “Go Live” will be missed if not resolved, sale at severe risk, with no contingency plan. ✓ Customer will commit necessary resources to work the problem 24x7.	✓ System down ✓ Data loss ✓ Data unavailable ✓ Workaround unavailable ✓ System or SW will not install ✓ Critical resource unavailable needing immediate assistance ✓ “Hot Account” very sensitive customer needing special attention	15 Minutes	24hrs x 7dy
2	High - Major functionality impact ✓ Degraded level of service. ✓ Workaround solution required. ✓ System cannot go live, but customer deadline not yet at risk.	✓ Major system function is unavailable or degraded ✓ Repeated failures ✓ New install with major problems, not yet impacting go live date ✓ Resource scheduling conflicts	30 Minutes	24hrs x 7dy
3	Medium - Non-critical problem or product use questions ✓ Workaround exists but problem must be fixed. ✓ System can go live but with some level of degradation that is acceptable to customer in short term	✓ Failure in software component that is non-critical ✓ Failure of redundant component ✓ Implementation phone support required in area of unfamiliarity	24 Hours	12hrs x 5dy

	✓ Need 'customer assurance' – customer is anxious/upset/concerned about the project or some event			
4	Request – ✓ No customer business impact ✓ Non-critical questions or feature requests	✓ How-to questions ✓ Documentation issues / Enhancement requests ✓ Scheduled Dial Home ✓ Dial Home that only required Health Check	Next Business Day	12hrs x 5dy

3.1.3 Support Request

In order to open a Support Request effectively, have the following information in hand prior to opening the Support Request:

- ✓ BNA Customer ID
- ✓ Severity of the call (refer severity table below)
- ✓ Type of service
- ✓ Problem description and actions taken
- ✓ Time of incident
- ✓ What was running at the time of incident
- ✓ Complete error message(s)

4 Commercial Proposal

Based on the WINWARDCIRCLE request to host the lawful required compliance information as defined and required in the Curacao “National Ordinance on Games of Chance”, also-known-as “LOK”, in a Tier-IV Certified datacenter in Curacao, BNA is happy to present the following commercial offer which includes the Private Cloud IaaS and BaaS services.

BNA Small VM - Monthly Cost	Includes:
vCPU	4 Core
RAM	8 GB
Storage	512 GB
Symmetrical Internet	50 Mbps
Outbound/Inbound Data Transfer	Unlimited
Public IP Address	1
O/S	Windows/Linux
Backup Service	Included
24x7x365 Technical Support	Included
Total Price per Month	\$ 575.00

BNA Small VM - Setup Cost	Includes:
Primary Hosting Setup	\$ 100.00
Backup Service Setup	\$ 100.00
Total one-time Price	\$ 200.00

REMARKS

1. All listed prices are in US Dollars.
2. The contract term is based on a 36-month commitment lease. This term can be extended further upon the conclusion of the initial 36-month term.
3. **The contract start date will be August 1, 2026.**
4. Customer is fully responsible for the acquisition, licensing and maintenance of any software that will be installed on the Private Cloud IaaS infrastructure.
5. The Cloud IaaS infrastructure described in this proposal can be set up and delivered within a maximum of 5 business days.
6. All other terms and conditions are specified in the BNA Master Service Agreement (MSA) and Service Level Agreement (SLA).
7. This offer is valid for 30 days.

5 Forms of Contract

5.1 Terms & Conditions

All BNA solutions are driven by a strict acceptable use policy (AUP) to include the integrity of our environment as well as that of our existing customers.

NOTICE: BNA condemns child pornography, any other form of pornography and illegal gambling activities. This is further detailed in our acceptable use policy. Should we detect any activities or content related to the above within the BNA infrastructure/facility; this is considered cause for immediate termination of contract. BNA is not liable for any losses, damages, or consequences arising from the violation of this policy by clients, users, or third parties.

The Terms and Conditions of the services outlined in this proposal are detailed in our Master Service Agreement and additional Service Level Agreement, if applicable.

All information presented in this Proposal is accurate to the best of BNA's knowledge.

By signing this page (and initializing all other pages) WINWARDCIRCLE enters into a commercial agreement with BNA for the provision of services and the respective prices as set forth herein. The BNA general Master Services Agreement and Service Level Agreement are deemed to form part of this commercial agreement.

Signature: _____

Company: Dataplanet N.V. d.b.a. Blue NAP Americas

Name: Danilo Zabala

Title: COO

Date: _____



Signature: _____

Customer: Windward Circle B.V

Name: e-Management N.V.

Title: Director

Date: 23 July 2026

5.2 Contact Information & Proposal Release Authorization

Inquiries about this Proposal should be directed to:

Ramon Koffijberg, Business Development Director

Office: +5999-863-0030

Mobile: +1-404-400-9007

Email: rkoffijberg@bluenapamericas.com | www.bluenapamericas.com

Address: Kaya Seru Mahuma z/n, Willemstad, Curaçao

The undersigned hereby confirm and commit to the terms, pricing and content listed in this proposal:



Danilo Zabala

Chief Operating Officer

Dataplanet N.V. d.b.a. Blue NAP Americas

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Final Audit Report

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