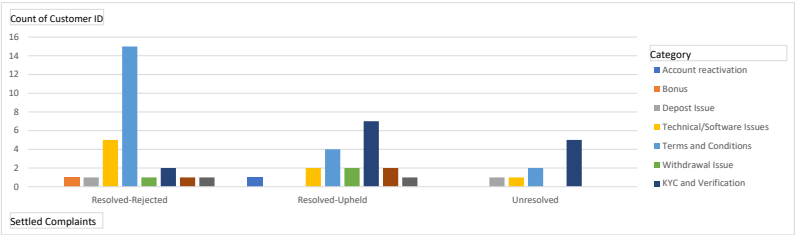


Count of Customer ID	Column Labels									
Row Labels	Account reactivation	Bonus	Deposit Issue	Technical/Software Issues	Terms and Conditions	Withdrawal Issue	KYC and Verification	Data Protection	Account Closure/Restrictions	Grand Total
Resolved-Rejected		1	1		5	15	1	2	1	27
Resolved-Upheld	1				2	4	2	7	2	19
Unresolved			1		1	2		5		9
Grand Total	1	1	2		8	21	3	14	3	55



[illegible]

Case Information	Open Date: Operator: Thot Management Site: tigergaming.com Status:
Complainant Details	Account Reference: Player Name:
Complaint Summary	
Account Status	
Investigation Findings	
Applicable T&Cs	
Operator Decision	
Resolution Details	
Player Communication Channels	
Initial Notification	
Close Date	
Compliance Statement	
Final Status	
Further Action	None
Authorized Sign-Off	