

Legal Entity	Brand	Total number of complaints made	Total number of settled complaints (upheld and rejected)	Number of pending or unresolved complaints	Number of complaints by category	Number referred to ADR	Number and detail of complaints for which a player has taken legal action
Tendersoft	bdbmbet.com	4	4	0	Payment process-2; bonus-2	0	0
Tendersoft	winaura.com	0	0	0	0	0	0
Tendersoft	morospin.com	3	3	0	payment process-3	0	0
Tendersoft	liraspin.com	2	2	0	Service claims-2	0	0
Tendersoft	romancasino.com	1	1	0	0	0	0
Tendersoft	felixspin.com	0	0	0	0	0	0
Tendersoft	coolzino.com	5	5	0	Payment process-3; bonus-2	0	0
Tendersoft	lazybar.com	2	2	0	bonus-2	0	0
Tendersoft	savaspin.com	4	4	0	Service claims-4	0	0
Tendersoft	vincispin.com	1	1	0	bonus-1	0	0
Tendersoft	sweetyspin.com	0	0	0	0	0	0
Tendersoft	godofcoins.com	1	1	0	bonus-1	0	0
Tendersoft	candyspinz.com	1	1	0	bonus-1	0	0
Tendersoft	bettyspin.com	0	0	0	0	0	0
Tendersoft	capospin.com	0	0	0	0	0	0
Tendersoft	highflybet.com	0	0	0	0	0	0
Tendersoft	didispin.com	0	0	0	0	0	0
Tendersoft	billionairespin.com	0	0	0	0	0	0
Tendersoft	oscarspin.com	0	0	0	0	0	0
Tendersoft	turbowinz.com	3	3	0	Service claims-3	0	0

Tendersoft	spinmama.com	6	6	0	Payment process-3; bonus-3	0	0
Tendersoft	rockyspin.com	1	1	0	Service claims-1	0	0
Tendersoft	spinigma.com	0	0	0	0	0	0
Tendersoft	spinogambino.com	3	3	0	Service claims-3	0	0
Tendersoft	luckapone.com	1	1	0	Service claims-1	0	0
Tendersoft	spingali.com	0	0	0	0	0	0
Tendersoft	sloticorn.com	0	0	0	0	0	0
Tendersoft	jackpoleon.com	0	0	0	0	0	0
Tendersoft	roulettino.com	0	0	0	0	0	0
Tendersoft	jackpire.com	0	0	0	0	0	0
Tendersoft	dreamspinz.com	0	0	0	0	0	0
Tendersoft	rolldorado.com	2	2	0	Service claims-2	0	0
Tendersoft	tinatinbet.com	0	0	0	0	0	0
Tendersoft	casinaga.com	0	0	0	0	0	0
Tendersoft	playjonny.com	6	6	0	Service claims-3 bonus-3	0	0
Tendersoft	honeybetz.com	0	0	0	0	0	0
Tendersoft	spinmacho.com	3	3	0	Service claims-3	0	0