

KYC Policy and Procedures

As indicated in our AML Policy, at YouGMedia B.V. we strive to comply with our obligations per applicable legislation and regulations to combat money laundering and terrorism of financing and other related activities. Please also refer to our AML Policy for more information.

1. All Players must be over the legal age (18+)

2. List of required documents for players to pass verification process:

- Photo of an identity document
- Photo or screenshot of the payment system
- Photo or screenshot of a document confirming the current address of residence (not older than 6 months)

3. In some cases, YouGMedia B.V. may require additional proof of funds (to make sure the player uses his/her own money when gamble at our site).

4. The documents quoted hereinabove can be requested when player reaches a certain sum of deposit/withdrawal and when we suspect player in fraudulent activity.

5. We also check player bets to check on possible violations. In case we are not sure about the legality of the winning credited we contact provider and check those bets with them.

6. Verification criteria for identity documents: information that should be indicated on ID: name, photograph, date of birth, citizenship. This data completely coincides with the data in player's profile for the document to be valid.

7. To prevent the possible fake/untrustful usage of the ID verification process.

8. At YouGMedia B.V. we check documents for any signs of editing, if necessary, request selfie with ID to make sure the document belongs to the exact person who registered on the website. In case we have strong suspicions and unsure whether the document is valid or not we contact the competent applicable department via email.

9. The player should upload documents to the "Documents" tab in his/her account.

10. List of required documents:

- Photo of an identity document
- Photo or screenshot of the payment system

- Photo or screenshot of a document confirming the current address of residence (not older than 6 months)

11. Additional documents:

- Selfies with an identity document
- Proof of wealth
- Proof of funds

12. Document verification criteria:

- Photo of an identity document: all data (name, date of birth, citizenship) completely coincide with the data in Player's details, the document is valid, with a photograph.
- Photo or screenshot of the payment system: all data completely coincides with the data in Payment systems debts. Scanned copies are not accepted as confirmation.

13. A photo or a screenshot of a document confirming the current address of residence: the data (name, address of residence + date of issue of the document) coincides with the data in Player's details. To confirm the address, a utility bill / bank statement / payment for mobile services is acceptable / photo of registration from the passport is acceptable for players from the CIS. The document must be no older than 6 months.

14. Selfies with an identity document: it is desirable that the player's hands are visible, a thorough check for editing / photoshop. Optionally, a selfie can be requested with an identity document + a sheet of paper on which the name of the casino and the current date are written. In this case, it is desirable that the inscription was not on a white sheet of paper, but, for example, in a cage.

- Proof of wealth: a document confirming the welfare of the player.

- Proof of funds: a document confirming receipt of funds to the payment system.

15. To deal with the different risks and different states of wealth in different regions YouGMedia B.V. categorizes players in every nation in three different regions of risk.

Category 1: Low risk: For every nation from region one the three-step verification is done as described earlier.

Category 2: Medium risk: For every nation from region two the three-step verification will be done at lower deposit, withdraw and tip amounts. Step one will be done as usual. Step two will be done after depositing 2,000 Euros

Category 3: High risk: Registrations from regions of high risks will be declined. High risk regions will be regularly updated to keep up with the changing environment of a fast-changing world.

16. Additional measures. In addition, AI which is overseen by the AML compliance Officer will look for any unusual behavior and report it right away to an employee of YouGMedia B.V. According to a risk-based few and general experience the human employees will recheck all checks which are done before by the AI or other employees and may redo or do additional checks according to the situation.

17. YouGMedia B.V. also monitors any attempts by players to use a different bank account for Deposit and/or Withdrawals, nationality changes, currency changes, behavior and activity changes as well as checks, if an account is used by its original owner.

A handwritten signature in blue ink, consisting of a stylized 'V' and 'E' followed by a horizontal line, positioned above a solid horizontal line.

Vivian Ersilia o.b.o

(SMES) Solutions for Management and Employment Support N.V.

Managing Director

Date: 29.07.2025