

The data is calculated from Jul - dec 2025

Total number of settled complaints (upheld and rejected). 48

Number of pending or unresolved complaints. 0

Number of complaints by category.

Confiscated winnings: 3

Games: 2

Payment: 15

Site performance: 5

Promotions: 14

RTP: 1

T&C regulations: 3

Verification 1

Other: 4

There is no approved ADR as yet, therefore the answer to the last 2 questions is not applicable.